

## Customer Success Story Seqrite Endpoint Security

Gitanjali Gems Minimizes Security Threats and Lowers the Operational Costs with Seqrite Endpoint Security

"With Seqrite Endpoint Security, we don't have to outsource our technical issues anymore. The service was a key as we have several branches and thus we could get support anywhere in India. Nothing goes unmonitored in our network now."

Girish Pillai, IT Head, Gitanjali Gems, Mumbai

Gitanjali Group is India's first major entrepreneurial diamond and jewelry house with operations spanning across the globe. With a growing infrastructure and limited IT staff, the company was in need of a solution that could help avoid high operational costs and protect critical data. Managing the existing security software was a challenge for the company, especially for the remote branches. Installing, managing and controlling any malware incident was time consuming and expensive as the support had to be outsourced. There was an additional challenge of protecting sensitive financial information.

## Challenges

- Frequent network downtime and malware incidents spreading across the network.
- Monitoring and controlling the use of external devices such as USB drives, CDs, etc.
- Remote and unreachable technical support.

## **Solutions**

- Web Filtering for advanced browsing and spam protection.
- Asset management to improve system speed and ensures smooth operations.
- Advanced Device Control to configure access for every device type.
- A dedicated Technical Account Manager reduces all dependencies and support expenses.

## **Results**

- Mands-on control over errors, infections, suspicious files or incidents with centralized management and remote monitoring.
- Mighly critical financial and customer information remains protected.
- Dedicated Technical Account Manager reduces operational and outsourcing support costs.

With the help of Seqrite Endpoint Security (SEPS), Gitanjali Gems has complete visibility of all endpoints, better security coverage and incident management across branches. Seqrite's simplified and centralized management console allows the IT team to effectively specify control and implement policy guidelines. Integrated protection provides additional competences in areas well beyond the scope of traditional antivirus.

Nothing goes unmonitored in the network of Gitanjali Gems now. Highly critical financial and customer information remains protected and the use of external devices is well managed. Seqrite Endpoint Security was Gitanjali Gems' answer to implement a complete ultimate enterprise endpoint data protection strategy across all its branches and remote locations.

Securing **10000** Endpoints with Searite EPS



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Security Simplified