CASE STUDY

First Flight®
First Flight Couriers Ltd.

First Flight combats complex virus attacks and oversees every networked asset with Seqrite Endpoint Security

SEQRITE

> " Seqrite has allowed us to literally save hundreds of man hours. With proactive and supportive infrastructure in place, we have the visibility to focus solely on and improve our business operations. "

First Flight Couriers Ltd. is a dynamic courier company that provides surface, air and international cargo and courier services across the globe. Founded in 1994, First Flight has grown and established itself as a leading player in the packaging and transportation industry. Today, the company has the resources and expertise to move urgent time-bound documents and large cargo shipments globally. First Flight has a wide network of more than 930 offices throughout the world and 1200 offices across India.

However, the company was facing a few key issues that were hampering its operational efficiency. This led them to search for an effective IT security solution for their enterprise.

Key Challenges:

➢ Higher support and IT infrastructure costs due to slowing down of network systems
➢ Unauthorized access to data and systems from multiple office locations
➢ Frequent malware and virus attacks due to inadequate email filters

Solutions by Seqrite:

➢ Dedicated account manager to offer real-time technical support
➢ Focused 'Asset Management' to monitor all connected systems
➢ Powerful 'Email Scan' to filter out spam, phishing attacks and unsolicited emails in real-time

Business Challenge

Previously, all consignment related information had been dependent on networked systems. Communication between the company's distributed networks was getting hampered due to interrupted network connectivity and poor speed. Moreover, spam emails and insufficient filters were leading to malware attacks. These attacks required time and money to fix, and this was affecting First Flight's deliveries and operations.

First Flight caters to 220+ countries through thousands of connected collection centers. Thus, ensuring that these centers communicated with each other on time and without any IT disruptions was imperative. First Flight needed a reliable security solution to protect its supply chain and to service its large volume of orders.

Additionally, each center had its standalone systems with varying configurations. Monitoring them and ensuring IT policy compliance for each was proving to be a formidable and expensive challenge.

Every system was also dealing with many emails and this was leading to security concerns. The existing email spam filters were unable to block unwanted and malicious mails. This was causing virus issues that led to delays and costly cleanup processes.

The Seqrite Solution

Once First Flight chose Seqrite Endpoint Security (EPS) for their systems, they were pleasantly surprised by two things – how quickly it could be installed and the support provided to them. They were assigned a dedicated account manager who could troubleshoot all network and IT security events in real-time.

With the 'Asset Management' feature of Seqrite EPS, the IT administrators gained complete insight into every system on their network. The hardware and software configuration of each machine was easily trackable and this made First Flight's operations smooth and fast. The centrally managed console also gave detailed system information and update installation reports.

The self-learning 'Email Scan' feature also reduced the frequency of spam or malicious emails coming in. This feature actively scanned inboxes for spam, malicious links and unsafe emails and it also allowed the creation of whitelists and blacklists for effective email security.

Business Benefits

Ever since First Flight has adopted Seqrite EPS, the speed of their systems and the performance of their network have improved dramatically. With optimal bandwidth management, their IT team can focus their energy towards meeting their business goals, rather than diverting resources towards resolving IT issues. In the case of unforeseen network threats coming up, the response time is very quick and effective and this leads to less network downtime.

As the next step of their growth endeavor, First Flight is in the process of setting up a large scale integrated Logistics Division to offer the entire gamut of Warehousing, Inventory Management, Supply Chain Services and Distribution Channels. The organization can now categorically focus on expanding the reach of their cargo services and not worry about the IT capacity of each center. This has removed a major hurdle from their expansion plans and Seqrite is proud to be a part of their global journey.

SEQRITE

Seqrite
Endpoint Security

A comprehensive approach to endpoint security with host based content aware Data Loss Prevention.

Enterprise security solutions SEQRITE though relatively new in the market, is backed by a large global company Quick Heal Technologies with vast experience in many aspects of information security.

Seqrite Endpoint Security consists of comprehensive endpoint security features to secure and manage endpoints. It also includes Advanced Device Control and Content Aware DLP. All of these functions are integrated into a single endpoint management console. It is compatible with a wide variety of operating environments like all flavors and versions of Windows desktops, servers, and also supports Apple Mac and Linux at endpoints. With a wide range of endpoint protection features like anti-malware, distributed firewall, content filter, asset management, application control and vulnerability scanner, Seqrite Endpoint Security is a solid product for enterprise security.

Seqrite
Mobile Device Managment

Cloud based, centrally managed mobile management solution for enterprise environments.

Seqrite Mobile Device Management is an easy-to-use enterprise mobility solution that is cloud-based and includes all the vital security features. It simplifies the end-to-end management of Android, iOS and Windows mobile devices within your enterprise network. With Seqrite MDM you have control over the app repository and can set restrictions on the use of applications. The solution streamlines device configuration and provides complete visibility and control of all devices from a single console. Seqrite MDM offers enterprises the advantage of an economical on-demand solution.

Seqrite
TERMINATOR

Single, high-performance platform for all your network security needs.

Seqrite offers the TERMINATOR series of gateway appliances for small and midsize businesses and remote offices. The appliance provides firewall, antivirus, content and email filter, intrusion prevention and application control in a single package. This offering also includes additional features like bandwidth management, link failover management and VPN connectivity. TERMINATOR with its excellent performance and well-designed features backed by excellent support has been winning good clients.