

Quick Heal®

Security Simplified



User Guide

Version 1.03

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To read the license terms, visit www.quickheal.com/eula and check the End-User License Agreement for your product.

About This Document

This user guide covers all the information required to install and use Fonetastic. The following table lists the conventions that we followed to prepare this guide:

Convention	Meaning
Bold Font	Anything highlighted in bold indicates that it is a menu title, window title, check box, drop-down menu, dialog, button names, hyperlinks, and so on.
	This is a symbol used for a note. Note supplements important points or highlights information related to the topic being discussed.
	This is a symbol used for a tip. Tip helps users to apply the techniques and procedures to achieve a task in an easy way.
	This is a symbol used for warning or caution. This is an advice either to avoid loss of data or damage to hardware.
<Step 1> <Step 2>	The instruction mentioned in the numbered list indicates actions that you need to perform.

Document History

Release No	Change Date	Change Summary
1.03	Oct 2016	Changes related to grant permissions on the devices with Android OS 6.0 and registration changes.

What's New in this Version?

Features	Description	Section
Permissions	Allows you to provide permissions to the Fonetastic application on the devices with OS 6.0 and later versions.	Dashboard cards page no. 16 .
Remote Device Management	Allows you to create your RDM account by the different options provided.	About Quick Heal RDM, page no.6.
On Install App Scan	Allows you to scan newly installed apps.	On Install App Scan, page no.55.
Registration and Reactivation	Simplified the registration process to activate the app on your device.	Registration, reactivation, and renewal, page no. 4.

Contents

1.	Getting started.....	1
	Prerequisites	2
	System requirements.....	2
	Installation of Fonetastic	2
	Downloading Fonetastic installer	2
	Installing Fonetastic	3
2.	Registration, reactivation, and renewal	4
	Registering Fonetastic.....	4
	Registering licensed version	4
	Share registration logs	5
	About Quick Heal RDM	6
	Creating an account with Quick Heal RDM.....	8
	<i>Creating and activating the RDM account via Dashboard card</i>	8
	<i>Creating and activating RDM via App Settings</i>	9
	Signing up with Quick Heal RDM	9
	Signing up with Quick Heal RDM using a Google account.....	10
	Adding a device to Quick Heal RDM	11
	Reactivating Fonetastic.....	11
	Reactivating licensed version.....	11
	Renewal of Fonetastic.....	12
	Renewing licensed version.....	12
	<i>Renewal through website</i>	13
	<i>Renewal through network operator</i>	13
	<i>Call Us</i>	14
3.	Dashboard	15
	Optimize.....	15
	Privacy.....	15
	Secure.....	16
	Settings.....	16
	Dashboard cards	16
4.	Features.....	18
	Optimize.....	18

Speed	19
Optimize now	19
Summary	20
Auto optimize	20
RAM used by installed apps	20
List of uninstalled apps.....	20
Format phone.....	21
Responsive Dashboard cards.....	21
Battery.....	22
Safe Charging	22
Battery Saver.....	23
Boost Now	23
Configure Battery Saving Mode	24
Auto Saving Mode	24
Responsive Dashboard cards.....	25
Storage	25
Summary	26
Auto Cleaning	26
Clear Browser history	26
Backup.....	27
Move data from Internal storage to SD card	29
Move data from SD card to Internal Storage.....	30
Delete Personal Data from Phone	30
Responsive Dashboard cards.....	31
Data Usage	32
Tracker.....	33
Summary	33
Set Data Plan.....	33
Responsive Dashboard card	36
Privacy	36
App Access	36
Access App Access through Fingerprint	37
Show prompt to lock newly installed apps.....	37
Scramble Keyboard	38
Intruders	38
Responsive Dashboard cards.....	39
Vault	39
Access Vault through Fingerprint.....	40
Contacts Vault	40
Document Vault	42
Gallery Vault.....	43

<i>Add Images & Videos to Vault</i>	44
<i>Intruders</i>	44
<i>Create Vault shortcut</i>	45
<i>Create Secure Camera Shortcut</i>	45
<i>Responsive Dashboard cards.....</i>	45
Block Numbers	45
<i>Blocked List.....</i>	46
<i>Block a Custom Series.....</i>	47
<i>Block SMS with Keywords</i>	47
<i>Block Unknown International Calls</i>	48
<i>Alert on Call Rejection</i>	48
<i>Block WAP/PUSH SMS.....</i>	48
<i>Register with DND</i>	48
<i>Responsive Dashboard cards.....</i>	49
Privacy Advisor	49
<i>Responsive Dashboard cards.....</i>	51
Secure.....	51
Antivirus	52
<i>Scan now</i>	52
<i>List of Threats.....</i>	53
<i>Schedule Scan.....</i>	54
<i>Background Scan.....</i>	54
<i>On Install App Scan</i>	55
<i>Scan from Cloud</i>	55
<i>Vulnerability Scan.....</i>	55
<i>Browsing & Phishing Protection.....</i>	55
<i>Responsive Dashboard cards.....</i>	55
Anti-Theft	56
<i>Access Anti-Theft through Fingerprint</i>	56
<i>Anti-Theft</i>	57
<i>Phone Tracker.....</i>	57
<i>Log on to RDM account to access your phone remotely.....</i>	58
<i>Intruders</i>	58
<i>Block phone when the airplane mode is turned ON.....</i>	58
<i>Block phone if a new SIM is inserted, to avoid intrusion</i>	58
<i>Notify on SIM change</i>	58
<i>Customize your Block Screen.....</i>	58
<i>Recovery Contacts</i>	58
<i>List of Trusted SIMs</i>	59
<i>Remote Actions</i>	59
<i>How to unlock your Anti-theft block screen?</i>	60
<i>Responsive Dashboard cards.....</i>	61

Block Websites	62
<i>Access Block Websites through Fingerprint</i>	62
<i>Block Websites</i>	62
<i>Select categories to block</i>	63
<i>List of Excluded Websites</i>	63
<i>Reset</i>	64
<i>Responsive Dashboard card</i>	64
Security Advisor	64
<i>Risk Settings</i>	64
<i>Secure Settings</i>	65
5. Settings	67
Account Settings	67
Set PIN	67
<i>Responsive Dashboard card</i>	68
User Details	68
<i>Responsive Dashboard card</i>	68
App Settings	68
Set Notifications	69
Uninstall Protection	69
Intruder Image Capture	70
Intruder Gallery	70
Quick Setting on Status Bar	70
Clean Cache	71
Floating Window	71
One Tap Boost	72
Application Statistics	72
Manage Through Web	72
Create Web Account	73
News	73
Help Center	73
Help	73
FAQs	73
Contact Us	73
About	74
About Product	75
Uninstall Fonetastic App	75
How to use?	75

Contents

6. Index.....	76
---------------	----



Getting started

Fonetastic! The real-time security solution for Android devices.

Fonetastic is a one-stop security solution specifically designed for mobile devices. It protects your smartphone from viruses and malware. This application is very simple to install and easy to use.

With Fonetastic on your smartphone, you can:

- Make your device perform faster.
- Monitor the device battery.
- Backup your data.
- Limit your mobile data usage.
- Lock the applications so that no one can snoop your data.
- Private your contacts, media, and documents by using Vault.
- Track and locate the mobile device when lost or stolen.
- Manage all applications on the device.
- Block calls and SMS from an unwanted number and receive notification when the SIM card is changed.
- Floating Window on the Home screen.
- Remotely access the device through the RDM portal.

During installation, read each installation screen carefully and follow the given instructions.

To install Fonetastic, ensure that you comply with the following requirements:

[Prerequisites](#)

[System requirements](#)

[Installation of Fonetastic](#)

Prerequisites

Guidelines for installing Fonetastic on the device:

- A device with multiple antivirus software applications installed may result in the device malfunction. Before installing Fonetastic, remove other antivirus programs to avoid any issues.
- Close all open applications before installing Fonetastic.

System requirements

To install Fonetastic, the device must meet the following criteria:

You can install Fonetastic on any Android mobile devices.

Supported Android versions and screen resolutions are as follows:

Supported Android Versions

Fonetastic is compatible with the following versions: 4.0 and later.

The following screen resolutions are supported:

- All resolutions ranging from 240 x 320 to 1080 x 1920.
- Tablets are also supported.

Installation of Fonetastic

You can install Fonetastic on the device using two methods.

To install Fonetastic, follow one of the following methods:

[Downloading Fonetastic installer.](#)

[Installing Fonetastic.](#)

Downloading Fonetastic installer

Download the Fonetastic installer from the following website:

[http://www.quickheal.com/installer.](http://www.quickheal.com/installer)

To download the installer, you require a 20-digit valid product key of Fonetastic.

You will receive the product key on the registered email ID if you have purchased it online.

Installing Fonetastic

To install Fonetastic, follow these steps:

1. Download the installer file.

If you have downloaded the installer file from the website directly to the device, tap the **installer** file (. apk).

If you have downloaded the installer file to the computer (PC), copy the installer file to the device. On the device, tap the **installer** file (. apk).

A screen appears requesting for your consent to proceed with the installation.

2. Tap **Install** to start the installation process.

After successful installation of Fonetastic, two buttons Open and Done appear.

3. Tap **Done** to finish the installation process.

The Fonetastic app is added to the Apps list on the device.

4. To open the app, go to the Apps list and tap the **Fonetastic** icon. The License Agreement screen appears.

To know how to register the license, see [Registering Fonetastic](#).

Registration, reactivation, and renewal

After installation, you must register Fonetastic to avail of all the features and get technical support facility. You can activate and reactivate Fonetastic on any Android-supported mobile device including tablets.

In case you change the mobile device, ensure that you have deactivated and uninstalled the product from the previous mobile device.

This chapter includes the following sections:

[Registering Fonetastic](#)

[About Quick Heal RDM](#)

[Reactivating Fonetastic](#)

[Renewal of Fonetastic](#)

Registering Fonetastic

You can register Fonetastic in the following way:

Registering licensed version

To register a copy of the product, follow these steps:

1. Go to the Apps list on the device, and then tap the **Fonetastic** icon. The License Agreement screen is displayed.

The **I Agree to all Terms & Conditions of EULA** check box is selected by default. If you clear this option, you cannot proceed further for registration. To read the full license terms and conditions, tap **EULA**.

The **Receive SMS/Email Alerts** check box is selected by default. This option helps you to receive the alerts and Fonetastic updates. If you do not want to receive the SMS alerts, clear this option.

2. Tap **Agree**. You are redirected to the License Activation screen.



Note:

- To activate the product on the devices with Android OS 6.0 and later versions, you must grant the required phone permissions. Tap **Grant Access** to proceed further.
 - If the device is not connected to the Internet, a screen with the option **Try with SMS** appears that helps you activate your product through SMS.
3. Enter the 20-digit product key. If you have purchased the product online, your product key will be sent to your registered email ID.



Note:

If you have not purchased a license, you can buy it by visiting our website. Tap **Buy Now** on the License Activation screen, which navigates you to the Quick Heal website.

4. Tap **Next**. After successful activation, a message with the expiry date of the product is displayed.
5. As soon as the application is activated, a brief demo is displayed. To view the demo, tap **Next**. Else, tap **Skip** if you do not want to see the demo.
6. On the Demo screen, the **Allow to collect app Statistics** check box is selected by default. This option helps you to send the analytics data of Fonetastic for research purpose to the server. If you do not want to send the analytics data, clear this option.

After the device is registered with the application, dashboard cards are displayed to take the required action. Tap dashboard card to take the immediate action, else tap the arrow given at the bottom of the Home screen to go to the application.



Note:

- Currently registration, reactivation, and renewal through SMS are available only to the users in India.
- Mobile numbers listed on the National Do Not Call Registry (DND) list may or may not be able to register, reactivate, deactivate, or renew through an SMS depending on the government's current telephone regulatory policies.

Share registration logs

In case of any issue during the registration of the Fonetastic application, you can share the logs through the available options.

To share the logs, follow these steps:

1. Go to the Registration screen.

2. On the top right of the Registration screen, touch and hold the ? symbol. The Share Logs screen is displayed.
3. Tap Share Logs.

About Quick Heal RDM

Quick Heal Remote Device Management (Quick Heal RDM) portal helps you to control and manage the devices remotely. Quick Heal RDM allows you to access various features of Fonetastic on the device when the device is not physically accessible or you are unable to locate it, or lost or stolen.

You can manage the following Fonetastic features through the RDM portal:

Features	Description
Storage	To back up the personal data to Quick Heal Cloud. In this way, you save the data in Quick Heal Cloud. In case you require the data, you can restore it from Quick Heal Cloud to the device.
Locate	<p>Trace the device - To track the device location when the device is lost or stolen. The current location of the lost device will be updated on the RDM portal.</p> <p>Ring - To play the ringtone on the device so that you can trace it if it is located nearby.</p>
Lock	To lock the device to prevent misuse of the data when it is lost or stolen. When the device is locked through the RDM portal, the image of the surrounding area of the device and location is also captured and sent to registered email address.. This image might help you trace your device.
Unlock	To unlock the device remotely if you get back the lost device or if you have blocked the device by mistake.
Wipe	To wipe the device data when it is lost or stolen. The data from both the internal and external memories will be wiped in this case.
Auto Dial/Receive	To dial a call from the lost device silently to another device. Also, you can pick up a call on the lost or stolen device silently.

Features	Description
Auto Capture Image	To capture images of the surrounding area of the lost device secretly. The images are sent to registered email ID.
Auto Record Audio	To record an audio of one minute on the device silently. The recorded audio is sent to registered email ID.
Auto Record Video	To record video of one minute on the device silently. The video is sent to registered email ID.
Scan Device	To run a full scan on the device remotely if required.
Automatic Backup	To change the Automatic Backup settings on the device remotely.
Block Websites	To block the websites on the device remotely.
Anti-Theft	To enable the option remotely to secure the phone in case the phone is lost or stolen.
Update virus database	To update the virus database for Fonetastic on the device remotely.
Change PIN	To set the PIN and change it remotely if required.
Background Scan	To run a background scan on the device remotely if required.
On Install App Scan	To run scanning of newly installed application on the device remotely if required.
Forward all calls	<p>To set a number to forward all the incoming calls. You can also enable or disable the Call Forwarding option through remote SMS commands.</p> <p>The command should be in the following format:</p> <p>START_FORWARD <PIN> <number to which calls are to be forwarded></p> <p>However, you can stop call forward whenever you want.</p> <p>To stop call forward, send the following command:</p> <p>STOP_FORWARD <PIN></p>

Features	Description
Privacy Advisor	To turn ON the Privacy Advisor settings remotely on the device.
Security Advisor	To turn ON the Security Advisor settings remotely on the device.

You can access and manage Quick Heal RDM account with the following methods:

[Creating an account with Quick Heal RDM](#)

[Signing up with Quick Heal RDM](#)

[Signing up with Quick Heal RDM using a Google account](#)

[Adding a device to Quick Heal RDM](#)

Creating an account with Quick Heal RDM

Before you create an account with the Quick Heal RDM portal, you must activate the Fonetastic application on the mobile device. You can create and activate the RDM account using two ways: Creating and activating through Dashboard card and creating and activating via Fonetastic app Settings. To know how to register the Fonetastic application, see [Registering licensed version](#).

You can activate Quick Heal RDM account using the following methods:

[Creating and activating the RDM account via Dashboard card](#)

[Creating and activating RDM via App Settings](#)

Creating and activating the RDM account via Dashboard card

To create and activate the RDM account via Dashboard card, follow these steps:

1. After your device is successfully registered with the app, a card to activate the RDM account is displayed after the registration. If you skip activating your RDM account at this stage, this card is displayed again after one week.
2. Tap **Sign Up** to create your RDM account. You will be navigated to the RDM portal to create your account.



Note:

You must turn ON the Manage Through Web option in Settings to create and log on to your RDM account.

3. If you already have RDM account, you need to sign in to the RDM account. Else tap **Sign Up** on the top left of the RDM portal to create your account.
4. Fill the required details and create your RDM account.
5. After your RDM account is created, an email to activate the account is sent to the registered email id.

6. Open the registered email, and then click the **Activate** button or copy the given link in the browser address bar.

You are redirected to the **Set Password** page of the Quick Heal RDM portal.

7. Set your password, and then click **Save**.

You have successfully created an account with the Quick Heal RDM portal. Now, you can manage the device through the Quick Heal RDM portal.

Creating and activating RDM via App Settings

To create and activate the RDM account via Settings, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Settings**, and then go to **App settings**.
4. The **Manage Through Web** option is enabled by default. Tap **Create Web Account** to create the RDM account. You will be navigated to the RDM portal to create your account.



Note:

The Manage Through Web option must be turned ON to create or log on to your RDM account.

5. If you already have RDM account, you need to sign in to the RDM account. Else tap **Sign Up** on the top left of the RDM portal to create your account.
6. Fill the required details and create your RDM account.
7. After your RDM account is created, an email to activate the account is sent to the registered email id.
8. Open the registered email, and then click the **Activate** button or copy the given link in the browser address bar.

You are redirected to the Set Password page of the Quick Heal RDM portal.

9. Set your password, and then click **Save**.

You have successfully created an account with the Quick Heal RDM portal. Now, you can manage the device through the Quick Heal RDM portal.

Signing up with Quick Heal RDM

You can create an account with the Quick Heal RDM portal manually in the following way:

1. Visit Quick Heal RDM at <https://mydevice.quickheal.com>.
The RDM portal is displayed.
2. In the top right of the displayed page, click the **Sign up** button.

3. Enter the Username or Email ID, valid Mobile Number, and Fonetastic Product Key.
4. Enter the correct verification code.
Read the license agreement and privacy policy documents carefully.
5. Select the I agree to the Quick Heal License Agreement and Privacy Policy option.
6. Click **Sign up**.
An email to activate the Quick Heal RDM account is sent to your email ID.
7. Open the email in your registered email account, and then click the **Activate** button or copy the link in the browser address bar.
You are redirected to the Set Password page of the Quick Heal RDM portal.
8. Set your password, and then click **Save**.
The account with the Quick Heal RDM portal is created successfully. Now, you can manage the device through the Quick Heal RDM portal.

Signing up with Quick Heal RDM using a Google account

You can also create an account with the Quick Heal RDM portal with your existing Google account.

To sign up with the Google account, follow these steps:

1. On the RDM portal, click the **Sign in with Google** button.
2. Enter Username and Password of the existing Google account.
Read the service agreement and privacy policies carefully.
3. Click **Sign in**.
4. On the **Create New Account** page, enter the valid Mobile Number and Product Key.
5. Enter the correct verification code.
Read the license agreement and privacy policy documents carefully.
6. Select the I agree to the Quick Heal License Agreement and Privacy Policy option.
7. Click **Sign up**.

You have successfully created an account with the Quick Heal RDM portal. Now, you can log on to the Quick Heal RDM account using the existing Google account and manage the device.

When you first log on to the Quick Heal RDM portal, configure the Add Device page. To know how to add a device, see [Adding a device to Quick Heal RDM](#).

Adding a device to Quick Heal RDM

When you first log on to the Quick Heal RDM portal, configure the Add Device page that appears. To manage the device remotely, you must add the devices in the Quick Heal RDM portal.

To add a device, follow these steps:

1. Visit Quick Heal RDM portal at <https://mydevice.quickheal.com>.
2. Log on to the Quick Heal RDM portal. The Add Device page is displayed.
3. In the **Name** text box, write a name to the device.
4. In the **Product Key** text box, enter the valid product key.
5. Click **Add**.

A One Time Password (OTP) is sent to the device. The **One Time Password** text box, **Submit**, and **Resend OTP** buttons are available on the Quick Heal RDM portal.

6. Enter OTP, and then click **Submit**.

The device is successfully added to the RDM portal.



Note:

In case you do not receive OTP, you can send OTP again by clicking the Resend OTP button.

Reactivating Fonetastic

Reactivation of Fonetastic enables you to use the product until the end of the liable license period. You may need to reactivate the product if you have removed Fonetastic from the device, or in case you format the device, or you change the mobile device.

Reactivating licensed version

To reactivate the copy of Fonetastic licensed version, follow these steps:

1. Go to the Apps list on the device and tap the **Fonetastic** icon. The License Agreement screen is displayed.

The **I Agree to all Terms & Conditions of EULA** check box is selected by default. If you clear this option, you will not be able to proceed further for registration. To read the full license terms and conditions, tap **EULA**.

The **Receive SMS/Email Alerts** check box is selected by default. This option helps you to receive the alerts and Fonetastic updates. If you do not want to receive the SMS alerts, clear this option.

2. Tap **Agree**. You are redirected to the License Activation screen.



Note:

- To activate the product on the devices with Android OS 6.0 and later versions, you must grant the required phone permissions.
- If the device is not connected to the Internet, a screen with the option **Try with SMS** appears that helps you activate your product through SMS.

3. Enter the 20-digit product key. If you have purchased the product online, you can find the product key in the email sent to your registered email ID.
4. Tap **Next**. After successful activation, a message with the expiry date of the product is displayed.
5. As soon as the application is activated, a brief demo is displayed. To view the demo, tap **Next**. Else, tap **Skip** if you do not want to see the demo.
6. On the Demo screen, the **Allow to collect app Statistics** check box is selected by default. This option helps you to send the analytics data of Fonetastic for research purpose to the server. If you do not want to send the analytics data, clear this option.



Note:

- Currently registration, reactivation, and renewal through SMS are available only to the users in India.
- Mobile numbers listed on the National Do Not Call Registry (DND) list may or may not be able to register, reactivate, deactivate, or renew through an SMS depending on the government's current telephone regulatory policies.

Renewal of Fonetastic

You can renew the Fonetastic application in the following ways:

Renewing licensed version

If the product license is expired, you cannot use important features of Fonetastic. Therefore, the mobile device gets exposed to different types of threats. To avoid the threats, we strongly recommend you to renew the license before it expires.

To renew the licensed copy of Fonetastic, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon, and then tap **About Product**.
4. Tap **Renew**.
5. On the Renew License screen, enter the 20-digit renewal key, and then tap **Next**. The license is successfully renewed.

6. If the device is not connected to the Internet, a screen with the option **Try with SMS** is displayed. This option helps to renew the product through SMS. However, if an SIM with working data connection is not present in the device, a message that the device is not connected to the Internet is displayed.
7. If you do not have a renewal key, you can purchase it by visiting our website or by using the network operator billing. Tap **Buy Now** on the Renew License screen to buy the renewal key by using one of the following ways:

[Renewal through website](#)

[Renewal through network operator](#)

[Call us](#)

Renewal through website

You can buy a renewal key and renew the license online. To renew the license through our website, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon, and then tap **About Product**.
4. In the License Information section, tap **Renew**.
5. Tap **Buy Now** of Renew using the website to buy the renewal license through the website. You will be redirected to the Buy License screen.
6. Enter the 20-digit product key. You can find the product key in the email sent to your registered email ID, and then tap **Submit**.

After renewing the license successfully, you need to update the license information on the device by going to Fonetastic **Dashboard > Settings > About Product > Update**.

Renewal through network operator

You can buy a renewal key and renew the license through the network operator. To renew the license of the app, follow these steps:

1. Open Fonetastic.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon, and then tap **About Product**.
4. In the License Information section, tap **Renew**.
5. Tap **Buy Now** of Renew using operator billing to buy the renewal license through the network operator. You will be redirected to the Renew License screen, which displays the subscription options for renewal.
6. Select any subscription period for renewal, and then tap **Renew**.

7. Complete the payment and the license will be renewed.

After the successful renewal, a message with expiry date is displayed.

Call Us

You can call our Renewal team to assist you in buying a renewal key and renewing the license.

Dashboard

Dashboard is the default screen, which appears on the mobile device screen when you open the application. Dashboard is unique and helps to navigate easily to all the components of the application. All the associated features and status are displayed on the screen. All the features of the Fonetastic application are accessible from Dashboard.

Fonetastic Dashboard includes Optimize, Privacy, Secure, and Settings. Tap the required option to navigate to the selected option.

You can find the following options on Dashboard:

[Optimize](#)

[Privacy](#)

[Secure](#)

[Settings](#)

[Dashboard cards](#)

Optimize

The **Optimize** option helps you to check the device performance, boost the device speed, back up files, monitor battery usage, and manage data plan. Tap the **Optimize** option to navigate to the features of Optimize. Optimize on Fonetastic includes the following features: Speed, Battery, Storage, and Data Usage. To know about various features of Optimize, see [Optimize](#).

Privacy

The **Privacy** option helps you to secure the device from unauthorized users. You can restrict unauthorized users from viewing the photos, contacts, documents, and applications without your consent. You can lock applications, make contacts, documents, and gallery to private, block unwanted numbers, and know the applications that access the device permissions. Tap the **Privacy** option to navigate to the features of Privacy. Privacy on Fonetastic

includes the following features: App Access, Vault, Block Numbers, and Privacy Advisor. To know about various features of Privacy, see [Privacy](#).

Secure

The **Secure** option helps to boost the security of the device. The Secure option scans for potential threats present on the device. You can enhance the security settings to stop attempts to exploit vulnerabilities. You can scan the device, track the device location, block websites, and secure settings. Tap the **Secure** option to navigate to the features of Secure. Secure on Fonetastic includes the following features: Antivirus, Anti-Theft, Block Websites, and Security Advisor. To know about various features of Secure, see [Secure](#).

Settings

The **Settings** option helps you to configure user details, floating window, provides uninstall protection, set notifications, and secure the device from unauthorized users.

Tap the **Settings** icon to navigate to the settings.

Settings on Fonetastic include the following: Account settings, App settings, Help Center, and About.

To know more about settings, see [Settings](#).

Dashboard cards

After the Fonetastic application is registered on the device, few dashboard cards to grant permissions are displayed on the devices with Android OS 6.0 and later versions.

The following cards are displayed:

- **Accessibility permission:** This permission is required to provide real-time protection for your device. Grant this permission to make Fonetastic protect your phone from security risks and vulnerabilities.
- **App with usage access permission:** This permission is required to make Fonetastic track what other applications you're using and how often. Grant this permission to know about other applications usage and other details.
- **SD card permission:** This permission is required to get access to your device SD card. Grant this permission to ensure the protection of your SD card during backup, scanning and moving data to & fro to SD card.
- **Overlay permission:** This permission is required to keep your personal info private & prevent unauthorized access by displaying Fonetastic on top of your phone. Grant this permission to safely lock your apps & secure your block screen by displaying on the top of the device interface.

- **Missing permissions:** These permissions are required to gain access to all the features. Grant this permission to enable the Fonetastic features. Most of the features cannot work without these permissions.
- **Data Saver permission:** This permission is required to keep your app updated. Grant this permission to make Fonetastic run in data saver mode and to keep your device updated.
- **Registration grant permission:** This permission is required to activate the Fonetastic application on your device. Grant this permission to manage your system settings such as brightness, display, etc.

Features

This section is to familiarize you with the features of Fonetastic. Use various features of Fonetastic to secure the device and its crucial data. They are as follows:

[Optimize](#)

[Privacy](#)

[Secure](#)

Optimize

The **Optimize** option includes four features: Speed, Battery, Storage, and Data Usage. This option helps you to check the device performance and improve the device speed. You can save the battery power and check the battery status. You can also increase the storage space and set the data plans. You can optimize the device effectively by ending unnecessary processes, and browsing history. The Optimize option helps to clear the cached files accumulated by the various applications and clean up the memory.

To configure the features of the Optimize option, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Optimize**. The features of Optimize are displayed.

The following are the features of the Optimize option:

[Speed](#)

[Battery](#)

[Storage](#)

[Data Usage](#)

Speed

The **Speed** option enhances the device performance. It displays the status of the device performance and the RAM available on the device. There are three types of the speed statuses: Low, Ok, and Good. Each status is represented by a color code.

Status and color codes are as follows:

Speed Level %	Status	Color code
Less than 30%	Low	Red
Greater than 30% and less than 50%	OK	Orange
Greater than 50%	Good	Green

To configure the options of Speed, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Optimize**, and then tap **Speed**. The status of the device performance, the percentage of unutilized RAM and the other options are displayed.

The following are the options of Speed:

[Optimize Now](#)

[Summary](#)

[Auto Optimize](#)

[RAM used by Installed apps](#)

[List of uninstalled apps](#)

[Format phone](#)

Optimize now

Optimizes and improves the device performance manually. The **Optimize now** option will initiate optimizing the device and improves the device performance. It kills all the running applications and then displays the speed status and percentage of the RAM available.

To optimize the device manually, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Speed**. The Speed screen is displayed.
- iv. Tap **Optimize now** to manually start the device optimization process.
- v. Tap the **Stop** option to end the optimization process. Else, wait till the optimization process is completed, and then tap **Done**.

Summary

Displays the overall usage of the device RAM. You can view the overall RAM consumption and available RAM on the device.

To view the summary, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Speed**. The Speed screen is displayed.
- iv. Tap **Summary** to view the overall usage of the device RAM.

Auto optimize

To improve the device performance automatically. Enable the **Auto optimize** option to optimize the device automatically at regular intervals up to four times in a day whenever the device speed is low.

To optimize the device automatically, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Speed**. The Speed screen is displayed.
- iv. Enable **Auto optimize** to optimize the device automatically.



Note:

By default, this option is turned OFF.

RAM used by installed apps

Displays the list of all installed applications and the corresponding usage of the RAM.

To view the RAM used by installed apps, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Speed**. The Speed screen is displayed.
- iv. Tap **RAM used by installed apps** to view the usage of RAM.

If you want to uninstall the application that consumes more RAM, select the application, and then tap **Uninstall** to remove the particular application. You can also sort the applications by RAM used, Name of App, and Rarely used.

List of uninstalled apps

Displays the list of all the applications that are uninstalled through the Fonetastic application.

Tap the application to navigate to Google Play to install it again if required. Tap **Clear List** to clear the uninstalled applications list.

Format phone

Erases the complete data on the device.



Note:

Formatting the device will permanently erase the data stored on the device.

To format the device, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Speed**. The Speed screen is displayed.
- iv. Tap **Format phone**. The Format phone screen is displayed. The list of data and media files is displayed.
- v. Select the data to take the backup before you format the device, and then tap **Format phone**. You are redirected to the Device Settings screen.



Note:

To back up your data before formatting the devices with Android OS 6.0 and later versions, you must grant the required permissions.

- vi. Tap **Factory data reset**, and then tap **Reset phone**.

Responsive Dashboard cards

The following are Dashboard responsive cards of the Speed option:

- Dashboard responsive card is displayed to improve the device performance after installing the Fonetastic application.
- Dashboard responsive card is displayed everyday to optimize the device at 10 AM, 1 PM, 4 PM, and 7 PM when available RAM is low.
- Dashboard responsive card is displayed if you have already configured auto optimization. The card displays the status of RAM.
- The **Device set to Awesome** card is displayed at 7 AM every day if the **Auto Optimize** option is turned ON.
- An Auto optimize promotional card is displayed when you tap the **Optimize now** option manually up to five times after activating the application. This is to configure the **Auto Optimize** option.
- Dashboard responsive card is displayed to inform the apps, which are respawning on every seventh day after installing the application.
- An Uninstall Heavy apps card is displayed after one month of installing the application. You can uninstall the applications that consume more RAM if required.

Battery

The **Battery** option helps you to monitor the battery usage of the device. You can kill all the applications that drain the device power. The battery status and the remaining hours for the battery to get drained is displayed. There are five types of the battery statuses: Critical, Low, Ok, Good, and Full. Each status is represented by a color code. Status and color codes are as follows:

Battery Level %	Status	Color code
Less than or equal to 10%	Critical	Red
11-30%	Low	Red
31-60%	OK	Orange
Greater than 60%	Good	Green
100%	Full	Green

The device plays an alarm when the battery of the device reaches the critical level or when the device is fully charged.



Note:

The alarm will not be played when the device is in the vibrate or silent mode.

To monitor and configure the Battery options, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Optimize**, and then tap **Battery**. The Battery screen is displayed.

The following options are available:

[Safe Charging](#)

[Battery Saver](#)

[Boost Now](#)

[Configure Battery Saving Mode](#)

[Auto Saving Mode](#)

Safe Charging

Displays the charging screen on the device. After the Safe Charging option is enabled, the charging screen appears whenever the device is connected to the charger and when the device is locked.

**Note:**

To display the charging screen on the devices with OS 6.0 and later versions, you must grant permissions.

To display the charging screen, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Battery**. The Battery screen is displayed.
- iv. Tap **Safe Charging** to enable the option.

Battery Saver

To avail of all the options of Battery, you must enable Battery Saver. The options of Battery Saver include Boost Now, Configure Battery Saving Mode, and Auto Saving Mode.

**Note:**

To avail of all the battery features on the devices with OS 6.0 and later versions, you must grant permissions.

To enable Battery Saver, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Battery**. The Battery screen is displayed.
- iv. Tap **Battery Saver**. The following options are enabled:
 - [Boost Now](#)
 - [Configure Battery Saving Mode](#)
 - [Auto Saving Mode](#)

Boost Now

Saves the power of the device manually. It helps to extend the battery life. It disables all the settings that consumes power and kills all the downloaded and system applications.

**Note:**

The Battery Saver option must be enabled to boost the battery life of the device.

To boost the battery life, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Battery**. The Battery screen is displayed.
- iv. Tap **Boost Now**. The Save More Power screen is displayed.

- v. Tap **Save Now** to activate the configured save mode options.

Configure Battery Saving Mode

Customizes the battery saving mode settings. The options, which are turned ON will be ignored during the power saving mode.



Note:

- In case you have not configured the power mode, default settings are configured.
- The Battery Saver option must be enabled to configure the battery saving mode options.

To customize the battery saving mode settings, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Battery**. The Battery screen is displayed.
- iv. Tap **Configure Battery Saving Mode**. The Configure Battery Saving Mode screen is displayed.
- v. Configure the given settings: Brightness level, Wi-Fi, Sync, Bluetooth, Mobile Data, and Screen timeout as required. The options, which are turned ON will be ignored during power saving mode.

In case of the Screen timeout option, select the time from the drop-down options.

Auto Saving Mode

Saves the power of the device automatically. With this option, you can set the power saving mode automatically when the battery level reaches 30%, 20%, 10%, and Not Set. A notification is displayed when the power saving mode is turned ON.

To enable auto saving mode, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Battery**. The Battery screen is displayed.
- iv. Tap **Auto Saving Mode** to enable it and select the drop down values to activate auto battery saving mode at the selected battery level percentage. If you do not want to save the battery automatically, select Not Set from the drop down values.

After activating Auto Saving Mode, a notification about activation of the auto saving power mode is displayed.



Note:

- When you set a power saving mode to be turned ON at 30%, a notification is displayed when the percentage of battery remaining reaches 32%.
- The Battery Saver option must be enabled to configure Auto Saving Mode.

Responsive Dashboard cards

The following are Dashboard responsive cards of the Battery option:

- Good: A green color card along with a tip is displayed when the status is good.
- OK: An orange color card along with a tip is displayed when the status is OK.
- Low: A red color card is displayed with the **Save Power** option when the battery level is low.
- Low: A red color card is displayed when the battery level is low and Auto Battery Saving Mode is turned ON.
- Critical: A red color card is displayed with the **Save Power** option when the battery level is critical. In addition, a card is displayed to set the dark color wallpaper to save the battery.
- An Auto Saving Mode promotional card is displayed when you tap the **Save Power** option five times manually and if the Auto Power Saving Mode option is disabled. This is to configure the Auto Saving Mode option.

Storage

The **Storage** option helps you to take a backup of the data by saving it to Quick Heal Cloud. You can backup, retrieve, delete data as per your requirement, and clear the history of the device browser and chrome. There are three types of the storage statuses: Low, Ok, and Good. Each status is represented by a color code. Status and color codes are as follows:

Storage %	Status	Color code
0-15%	Low	Red
16-50%	OK	Orange
Greater than 50%	Good	Green

To configure the Storage options, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Optimize**, and then tap **Storage**. The Internal Storage screen is displayed.



Note:

To access the features of storage on the devices with OS 6.0 and later versions, you must grant permissions.

The following options are available:

[Summary](#)

[Auto Cleaning](#)

[Clear Browser History](#)

[Backup](#)

[Move Data from Internal Storage to SD Card](#)

[Move data from SD card to Internal Storage](#)

[Delete Personal Data from Phone](#)

Summary

Displays the total, internal, and external storage space available. You can also view the total storage occupied by the device data and remaining available space.

To view the summary of the storage, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Storage**. The Internal Storage screen is displayed.
- iv. Tap **Summary**. You can view the storage summary.

Auto Cleaning

To clean the cache automatically.

Tap the **Auto Cleaning** option to clean the device automatically.



Note:

This option is available only the devices with OS 5.0 and earlier versions.

Clear Browser history

To clear the device browser history. To clear the device browsing history, turn ON the **Clear Browser history** option. The device browsing history will be cleared whenever cleaning of cache is initiated on the device. You can clear the browsing history automatically when auto cleaning is configured on the device.



Note:

- By default, this option is turned OFF.
- Clear Browsing History clears the history of the Chrome and the default browser of the device.
- This option is not available on the devices with OS 6.0 version and later versions.

Backup

To back up the data to Quick Heal cloud.



Note:

To perform backup related actions on the devices with Android OS 6.0 and later versions, you must grant all the required permissions.

The following are the options available:

[Backup Personal Data to Cloud](#)

[Auto Backup to cloud](#)

[Restore Data from Cloud](#)

[Delete Data from Cloud](#)

[Buy More Space on Cloud](#)

Backup Personal Data to Cloud

To back up and save the data to Quick Heal cloud. You can backup contacts, calendar events, messages (SMS), pictures, music, and videos by saving them to Quick Heal Cloud. You can retrieve the data whenever required. This is helpful in case you perform a factory reset on your device or the device is lost in resulting in the loss of your data. You can back up the data to Quick Heal Cloud easily.

To back up the data to Quick Heal Cloud, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Storage**. The Internal Storage screen is displayed.
- iv. Tap **Backup**, and then tap **Backup Personal Data to Cloud**. The items to be backed up to Cloud are displayed.
- v. Select the items to be backed up, and then tap **Backup to Cloud**.



Note:

Since the media files might be large, it is recommended to have Wi-Fi and sufficient battery power to back up the data.

Auto Backup to Cloud

To back up and save the data to Quick Heal Cloud automatically. You can schedule auto backup as per your requirement. Auto Backup options include: Backup when charging, Once a day, Once a week, Once a fortnight, and Once a month. You can take auto backup contacts, calendar events, messages, pictures, music, and videos to Quick Heal Cloud. After you configure the option, the data is backed up automatically as per the selected schedule.

To back up the data to Quick Heal Cloud automatically, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Storage**. The Internal Storage screen is displayed.
- iv. Tap **Backup**, and then tap **Auto Backup to Cloud**. The Auto Backup to Cloud screen is displayed.
- v. Enable **Auto Backup to Cloud**, and then tap to select an auto backup schedule.
- vi. Select the schedule and set the date and time as per your requirement.
- vii. Select the items to back up automatically, and then tap **Save**.

Restore data from Cloud

To restore the backed up data from Quick Heal Cloud to the device. You can restore the data to the date it was last backed up to Quick Heal Cloud.

To restore the data, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Storage**. The Internal Storage screen is displayed.
- iv. Tap **Backup**, and then tap **Restore data from Cloud**, and then enter PIN. The Restore data from Cloud screen is displayed.
- v. Select the items to restore, and then tap **Restore from Cloud**.



Note:

You can select items to restore only if you have saved any data on Quick Heal Cloud.

Delete data from Cloud

To delete the back up from Quick Heal Cloud. Before you proceed to delete, ensure that you do not require the data as it is deleted permanently.

To delete the data, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Storage**. The Internal + SD Storage screen is displayed.
- iv. Tap **Backup**, and then tap **Delete data from Cloud**, and then enter PIN. The Delete data from Cloud screen is displayed.
- v. Select the items to delete, and then tap **Delete from Cloud**.



Note:

You can select items to restore only if you have saved any data on Quick Heal Cloud.

Buy more Space on Cloud

To purchase more storage capacity on Quick Heal Cloud. You can buy from the three storage options available: 2 GB, 5 GB, and 10 GB. You can buy as per your requirement. The purchased capacity will be added to the storage immediately after the completion of the purchase. This storage capacity is valid till the expiry of the product license. In case you renew the license period, then the storage capacity you purchased will be added to the storage.



Note:

In case of the license expiry, the data continues to remain on Quick Heal Cloud till 15 days. After 15 days, the data will be automatically deleted.

You can buy storage capacity through two ways: Remote Device Management (RDM) portal and the Fonetastic application.

To buy more space on Quick Heal Cloud through the application, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Storage**. The Internal Storage screen is displayed.
- iv. Tap **Backup**, and then tap **Buy more space on Cloud**. The Buy more space on Cloud screen is displayed. The storage options available and the cost of space are displayed.
- v. Select the storage options as required, and then tap **Submit**. Enter your details and complete the transaction. You can buy storage capacity using various banking methods. Space will be added to the storage immediately.

To buy more storage capacity on Quick Heal Cloud through the RDM portal, log on to your RDM account and buy the storage capacity.

Move data from Internal storage to SD card

To move the data from internal storage to SD card in case the internal memory storage is full. You can move the images, videos, music, and downloads as required.



Note:

-
- This option is not available on the devices with OS 4.4 version.
 - To move the data from internal storage to SD card on the devices with Android OS 6.0 and later versions, you must grant permissions.
-

To move the data from internal storage to SD card, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Storage**. The Internal + SD Storage screen is displayed.

- iv. Tap **Move data from Internal Storage to SD card**. The Move Data screen is displayed. The remaining space in the internal storage is displayed.
- v. Select the data that you want to move from internal storage to SD card. The data includes images, videos, music, and downloaded files.
- vi. Tap **Move to SD Card**. After the data is moved successfully, tap **Done**. You will be navigated to the Storage screen.

Move data from SD card to Internal Storage

To move the data from SD card to internal storage in case the SD card is full. You can move the images, videos, music, and downloads as per the requirement.



Note:

-
- This option is not available on the devices with OS 4.4 version.
 - To move the data from SD card to internal storage on the devices with Android OS 6.0 and later versions, you must grant permissions.
-

To move the data from SD card to internal storage, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Storage**. The Internal Storage screen is displayed.
- iv. Tap **Move Data from SD Card to Internal Storage**. The Move Data screen is displayed. The remaining memory in external storage is displayed.
- v. Select the data that you want to move from SD card to internal storage. The data includes images, videos, music, and downloads.
- vi. Tap **Move to Internal Storage**. After the data is moved successfully, tap **Done**. You will be navigated to the Storage screen.

Delete Personal Data from Phone

To delete the personal data from the device. You can delete contacts, calendar events, messages, SD card (internal and external), and SIM data (contacts and messages). In this case, before deleting the data permanently, it is recommended to ensure that you do not require the data. The process will be continued in the background. While deleting the personal data, you can go back and continue working with the other features of Fonetastic.



Note:

-
- You cannot delete personal data on the external SD card on the devices with OS 4.4 version.
 - To delete the personal data on the devices with OS 6.0 and later versions, you must grant permissions.
-

To delete the data, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Storage**. The Internal Storage screen is displayed.
- iv. Tap **Delete Personal Data from Phone**. The Delete Personal Data from Phone screen is displayed.
- v. Select the items that you want to delete. The items include contacts (phone contacts), calendar events, messages (phone messages), SD card (Internal and External), and SIM data (contacts and messages).
- vi. Tap **Delete**, enter PIN, and then tap **OK**.



Note:

- If SIM is not present in the phone, then the SIM Data option will be disabled.
- If Wipe command execution is in progress, then you cannot delete the personal data and vice versa.
- You cannot delete and backup your data at the same time and vice versa.

Responsive Dashboard cards

The following are Dashboard responsive cards of the Storage option:

- The Clean Cache card is displayed after installing the application to clean the cache.
- The Clean Cache card is also displayed once in a week if the Auto Clean cache option is turned OFF and if the data size in the cache memory reaches more than 100 MB.
- Auto cleaning of Cache card is also displayed to configure the cleaning of cache automatically.
- Backup Personal Data to Cloud card is displayed after three days of installation of the application.
- After you back up the data manually, automatic data backup card is displayed.
- Restore Data from Cloud card is displayed 7 days before the product license expires.
- Buy more storage capacity on Cloud card is displayed when the data stored on the device reaches 25%, 15%, and full.
- Move Photos to SD card is displayed when internal storage space is occupied by 35% of the photos.



Note:

To move photos to SD card on the devices with OS 6.0 and later versions, you must grant permissions.

- Move applications to the SD card is displayed when the storage capacity left in the internal storage is less than 35%. You can move the applications from the internal storage to the SD card.



Note:

To move applications to the SD card on the devices with OS 6.0 and later versions, you must grant permissions.

- Move Photos to Cloud card is displayed when the available storage capacity in the internal storage is occupied by at least 50 % of the photos. You can move the photos from the internal storage to Quick Heal Cloud.



Note:

To move photos to SD card on the devices with OS 6.0 and later versions, you must grant permissions.

- A Dashboard responsive card is displayed on the fifth day of activating the Fonetastic application to grant permissions if you have not granted the permissions yet.

Data Usage

The **Data Usage** option lets you track and monitor data usage limit. You can set, monitor, and control the data plan as per your requirement. After you set the plan, you can view the available days left for your data plan to complete and mobile data left. There are four types of statuses: Over Consumed, Ok, Good, and Under Consumed.

Each status is represented by a color code. Status and color codes are as follows:

Data usage %	Status	Color code
0-40%	Under Consumed	Green
41-80%	OK	Orange
81 -100%	Good	Green
Greater than 100%	Over Consumed	Red
0-40%	Under Consumed	Green



Note:

The Data Usage tracker is turned ON by default.

To configure Data usage features, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.

3. Tap **Optimize**, and then tap **Data Usage**. The Data Usage screen is displayed.

The following options are available:

[Tracker](#)

[Summary](#)

[Set Data Plan](#)

Tracker

To track and control the usage of mobile data and Wi-Fi. You can view and set data plan to control of mobile data usage.

To enable tracker, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Data Usage**. The Data Usage screen is displayed.
- iv. Tap **Tracker** to enable the Tracker option.



Note:

-
- The Data Usage tracker is turned ON by default.
 - If the Tracker option is disabled, then you will not be able to view the summary of data usage and you cannot set data plan.
-

Summary

You can view your daily average data usage and data used in last seven days. You can also view Day-wise and App-wise data usage breakup.



Note:

If no mobile data is used after the tracker is turned ON, then no entries will be listed in Day-wise data breakup chart.

Set Data Plan

To set the data plan. The Set Data Plan option helps you configure the data usage plan to monitor and track the usage. The data plans of the Fonetastic application include: Monthly Plan and Custom Plan.

Monthly Plan

To set the Monthly Data Plan, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.

- iii. Tap **Optimize**, and then tap **Data Usage**. The Data Usage screen is displayed.
- iv. Tap **Set Data Plan**. The Set Data Plan screen is displayed.
- v. Tap the **Data Plan** drop-down list. The list includes Monthly plan, and Custom Plan.
- vi. Select **Monthly Plan** from the drop-down list. The Monthly plan screen is displayed.
- vii. Enter the value of your data plan. Enter the value in MB or GB.
You can enter up to four digits following with two decimals. For example: xxxx. xx.
- viii. Select Start Date of every month to track the data usage from the specified date. Select the value from the drop-down list given next to the Start Date.
- ix. Enter the data value in the **Data used till date** option if you have used any data before setting the data plan.



Note:

This option will be pre-filled with the value if you have already used mobile data before setting data plan.

- x. Select **Notify me when the plan is over** to notify you when the data plan is over.



Note:

The option, Notify me when the plan is over, is enabled by default.

- xi. Select **Notify me when Daily limit is reached** to get a notification when the daily limit is reached.



Note:

The option, Notify me when Daily limit is reached, is enabled by default.

- xii. Tap **Save**. After saving the data plan, a card is displayed, which shows the daily limit of the data usage.
- xiii. In case, you want to edit the monthly plan, tap **Edit** to modify the data plan.



Note:

- If the daily limit of the data usage is reached, a prompt is displayed to continue the data usage or to discontinue. If you tap **Continue**, then that message disappears. If you tap **Disconnect**, Mobile Data will be turned OFF. However, if you turn it ON again, the prompt is displayed to continue the data usage or to disconnect until you tap **Continue**.
- If the Data plan is over, a prompt is displayed to continue or to discontinue the data usage. If you tap **Continue**, the message disappears. If you tap **Disconnect**, Mobile Data will be turned OFF. However, if you turn it ON again, the prompt is displayed to continue or to disconnect the data usage until you tap **Continue**.

- Please note that you will not be able to disconnect the data usage of the devices with OS 4.4 and later versions through Fonetastic. Hence, these users will be navigated to the Device Settings page to disable data usage manually.
-

Custom Plan

To set the customized data plan, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Optimize**, and then tap **Data Usage**. The Data Usage screen is displayed
- iv. Tap **Set Data Plan**. The Set Data Plan screen is displayed.
- v. Tap the **Data Plan** drop-down list. The list includes Monthly plan and Custom Plan.
- vi. Select **Custom Plan** from the Data plan drop-down list. The Custom Plan screen is displayed.
- vii. Enter the value of your data plan. You can select the value in MB or GB.
- viii. Enter the Start date and End date from the values given in the list.
- ix. Enter the Data value in **Data used till Date** if you have used any data before setting the data plan. This field will be pre-filled with the value if you have already used mobile data before setting data plan.
- x. Select **Notify me when the plan is over** to notify you when the data plan gets completed.



Note:

This option will be pre-filled with the value if you have already used mobile data before setting data plan.

- xi. Select **Notify me when Daily limit is reached** to get a notification when the daily limit is reached.



Note:

The option, **Notify me when Daily limit is reached**, is enabled by default.

- xii. Tap **Save**. After setting up the data plan, a card is displayed, which shows the daily limit of the data usage.
- xiii. In case, you want to edit the custom plan, tap **Edit** to modify the data plan.



Note:

- If the daily limit of the data usage is reached, a prompt is displayed to continue the data usage or to discontinue. If you tap **Continue**, then that message disappears. If you tap **Disconnect**, Mobile Data will be turned OFF. However, if

you turn it ON again, the prompt is displayed to continue the data usage or to disconnect until you tap **Continue**.

- If the Data plan is over, a prompt is displayed to continue or to discontinue the data usage. If you tap **Continue**, the message disappears. If you tap **Disconnect**, Mobile Data will be turned OFF. However, if you turn it ON again, the prompt is displayed to continue or to disconnect the data usage until you tap **Continue**.
 - Please note that you will not be able to disconnect the data usage of the devices with OS 4.4 and later versions through Fonetastic. Hence, these users will be navigated to the Device Settings page to disable data usage manually.
-

Responsive Dashboard card

If a Data plan is not set even after 10 days of installation of the Fonetastic application, then a Dashboard promotional card is displayed to let you know about the Data Usage option and to set your data plan.

Privacy

The **Privacy** option includes four features: App Access, Vault, Block Numbers, and Privacy Advisor. This option helps you to secure the device from unauthorized users. You can restrict unauthorized users from viewing the photos, contacts, documents, and applications without your consent. You can lock applications, make contacts, documents, and gallery to private, block unwanted numbers, and know the applications that access the device permissions.

To configure the Privacy features, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Privacy**. The privacy features are displayed.

The following are the features of the Privacy option:

[App Access](#)

[Vault](#)

[Block Numbers](#)

[Privacy Advisor](#)

App Access

The **App Access** option helps to lock the applications installed on the phone. With App Access, you can lock all the personal data that you want to remain it private. The applications include both system and downloaded apps. You can protect the data from any kind of misuse. In addition, you can use scramble keyboard to avoid predicting the PIN while entering on a keypad. You can lock the applications which contain the videos, audio, chats, confidential data, images, etc.

To lock an application through App Access, follow these steps:

1. Open **Fonetastic**.
 2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
 3. Tap **Privacy**, and then tap **App Access**. The Set PIN screen is displayed.
 4. Enter New PIN, Re-enter New PIN and then tap **Save**. If you have already set the PIN through the other options, enter PIN, and then tap **Submit**.
 5. Grant the permissions required, and then tap **Continue**.
- The Lock Apps screen, which includes the list of applications is displayed.
6. Tap the application that you want to lock. After locking the apps, the total count of locked applications is displayed in the parenthesis of the Lock apps screen. You can also search apps by typing the name of the app in the given Search field.

Access App Access through Fingerprint

If your device has Fingerprint sensor, you can use your fingerprint to access the App Access feature. To access this feature through Fingerprint, at least one fingerprint must be configured. After five unsuccessful fingerprint scans, the Fonetastic application asks you to enter the PIN that you have configured.



Note:

The Fingerprint option is supported only on the devices with Fingerprint sensor.

To configure the settings of App Access, tap the **Settings** icon on the top right of the Lock apps screen.

The following settings are available:

[Show prompt to lock newly installed apps](#)

[Scramble keyword](#)

[Intruders](#)

Show prompt to lock newly installed apps

Displays a prompt to lock a newly installed application on the device. If this option is enabled, then a prompt is displayed whenever you install a new application on the device. This helps to secure the application from the moment it is installed on the device.

To display the prompt to lock the newly installed application, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **App Access**.
- iv. Enter PIN of the device..

The Lock apps screen is displayed.



Note:

- You must set PIN to access this feature. If you have already set the PIN through the other options, enter PIN, and then tap **Submit**.
 - To show a prompt to lock the new app installed on the devices with OS 6.0 and later versions, you must grant permissions.
-
- v. Tap the **Settings** icon on the top right of the Lock apps screen.
 - vi. Tap **Show prompt to lock newly installed apps** to enable the option and to display the prompt when a new application is installed on the device.



Note:

In case the locked application is uninstalled and reinstalled on the device, then the application is locked automatically.

Scramble Keyboard

The purpose of this setting is to show random key ordering on the App Access lock screen. This is to prevent detection of PIN from unauthorized users when you enter a PIN on the keyboard. The position of the numbers changes every time the keypad is activated so that only the actual user can see the scrambled digits. By default, Scramble Keyboard is turned OFF.

To enable Scramble Keyboard, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **App Access**.
- iv. Enter PIN of the device. The Lock apps screen is displayed.
- v. Tap the **Settings** icon on the top right of the Lock apps screen.
- vi. Tap **Scramble Keyboard** to enable the random keypad.

Intruders

This option helps to view all the captured intruder images. The images are captured when an unauthorized person tries to access the locked applications in your absence. In this gallery, you can store up to ten images. If there are more images, then the old images will be replaced with the new images.

To view intruder images, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **App Access**.
- iv. Enter PIN of the device. The Lock apps screen is displayed.
- v. Tap the **Settings** icon on the upper right of the Lock apps screen.

- vi. Tap **Intruders** to view the intruder images gallery.



Note:

To capture and store intruder images on the devices with OS 6.0 and later versions, you must grant permissions.

Responsive Dashboard cards

The following are Dashboard responsive cards of the App Access option:

- After registration is completed, a Dashboard card is displayed that lets the user know about the App Access feature.
- When an unauthorized user tries to unlock any one of the locked applications by entering incorrect PIN or incorrect fingerprint for two times, an image of that user will be captured from the front camera of the device. The captured images are displayed on the responsive cards of the application. Maximum five images are displayed and if a new image is captured, then the old image will be replaced with the new image.

Vault

The **Vault** option helps to maintain a private contacts list, documents, and gallery. Fonetastic Vault provides three types of Vault: Contacts Vault, Document Vault, and Gallery Vault. You can make contacts, call logs, SMS logs, images, and videos to be private or non-private. Document Vault allows you to secure all the important documents. Contact Vault allows you to secure important call logs and messages, which are received from the private contacts. Gallery Vault allows you to secure the private photos and videos. You can view and share private photos, videos, and documents. Vault capture intruder images when an unauthorized user tries to access your contacts, documents, and gallery.

To access Vault directly from your Home screen, a shortcut is readily available on the Home screen else, you can create a shortcut for Vault on the device Home screen.

To configure Vault, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
Tap **Privacy**, and then tap **Vault**. The Set PIN screen is displayed.
3. Enter New PIN, Re-enter New PIN and then tap **Save**. If you have already set the PIN through the other options, enter PIN.
4. The Vault screen is displayed.

**Note:**

In case you have forgotten your PIN, tap **Forgot PIN**. The Forgot PIN screen is displayed. A temporary PIN will be sent to your recovery contact, or you can reset your PIN by logging on to the RDM account.

Access Vault through Fingerprint

If your device has Fingerprint sensor, you can use your fingerprint to access the Vault feature. To access this feature through Fingerprint, at least one fingerprint must be configured. After five unsuccessful fingerprint scans, the Fonetastic application asks you to enter the PIN that you have configured.

You can use Fingerprint to access the Vault shortcut on the Home screen.

**Note:**

The Fingerprint option is supported only on the devices with Fingerprint sensor.

The following options are available:

[Contacts Vault](#)

[Document Vault](#)

[Gallery Vault](#)

[Add Images & Vault](#)

[Intruders](#)

[Create Vault Shortcut](#)

[Create Secure Camera Shortcut](#)

Contacts Vault

To add contacts to Vault that you want to make private and view the list. This list includes the contacts added from call logs, contacts, and numbers added manually.

**Note:**

- You will not be able to view the private contacts and messages in the normal contacts or messages folder.
- To add contacts and access the features of Vault on the devices with OS 6.0 and later versions, you must grant permissions.

To add and view contacts to Contacts Vault, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.

- iii. Tap **Privacy**, and then tap **Vault**.
- iv. Enter PIN. The Vault screen is displayed.
- v. Tap **Contacts Vault**. There are three ways to add contacts to Vault. The ways include: From Call Logs, From Contacts, and Enter Number. You can also add new numbers to the existing list by tapping the plus sign (+) on the top right of the Contacts Vault screen.

You can make a new contact as private in the following ways:

- o From Call Logs: To add a number to Vault from call logs. Select and add the call logs that you want to add to Vault. After adding a number to Vault, both the past and future call logs and SMS from that number will be made private.

To add the number from call logs to Vault, follow these steps:

- i. Open **Fonetastic**.
 - ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
 - iii. Tap **Privacy**, and then tap **Vault**.
 - iv. Enter PIN. The Vault screen is displayed.
 - v. Tap **Contacts Vault**. The Add Contacts to Vault screen is displayed.
 - vi. Tap **From Call Logs**. List of call logs is displayed on the From Call Logs screen.
 - vii. Select the particular number from call log that you want to add to Vault, and then tap **Add**.
- o From Contacts: To add a number to Vault from the device contacts list. Select the contacts that you want to add to Vault. After adding to Vault, the contact will be saved exclusively in the private contact list.

To add contacts to Vault, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **Vault**.
- iv. Enter PIN. The Vault screen is displayed.
- v. Tap **Contacts Vault**. The Add Contacts to Vault screen is displayed.
- vi. Tap **From Contacts**. List of device contacts is displayed on the From Contacts screen.
- vii. Select the contact that you want to add to Vault, and tap **Add**.

- Enter Number: To enter a mobile number manually and add to Vault. You can enter any mobile number manually to make them private.

To enter a number manually and add to Vault, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **Vault**.
- iv. Enter PIN. The Vault screen is displayed.
- v. Tap **Contacts Vault**. The Add Contacts to Vault screen is displayed.
- vi. Tap **Enter Number** to manually add a number to the private contact list.
- vii. The **Add Number** pop-up to enter the mobile number is displayed.
- viii. Enter the mobile number that you want to make private, and then tap **Add**.



Note:

- You will not be able to make messages to private on the devices with OS 4.4 and later versions.
 - If you want to restore the private contacts and their data to the device contacts, then give a long tap for a few seconds on the private contact and tap the **Restore** icon.
 - Deleting the private contacts will permanently remove the contact details along with the private data such as call and SMS logs.
-

Document Vault

This option helps to add the files to document vault. The files stored in this vault are made private and will not be visible in the document editor and the file browser application. With this option, you can also view the files added to Document Vault.



Note:

To add documents to Vault on the devices with OS 6.0 and later versions, you must grant permissions.

To add files to Document Vault, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **Vault**.
- iv. Enter PIN. The Vault screen is displayed.
- v. Tap **Document Vault**. The Document Vault screen is displayed. List of files and folders is displayed. You can also add new documents to the existing list by tapping the plus sign (+) on the top right of the Document Vault screen.
- vi. Select the document that you want to make private and tap the check mark (✓) on the upper right of Document Vault.

To restore, delete, and share the files, follow these steps

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **Vault**.
- iv. Enter PIN. The Vault screen is displayed.
- v. Tap **Document Vault**. List of private files is displayed.
- vi. Tap the file to restore, delete, and share as required.

Gallery Vault

To add all the images and videos to Gallery Vault to make them private. With this option, you can also view the images and videos added to Gallery Vault.



Note:

To add and view images and videos to Vault on the devices with OS 6.0 and later versions, you must grant permissions.

To add images and videos to Gallery Vault, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **Vault**.
- iv. Enter PIN. The Vault screen is displayed.
- v. Tap **Gallery Vault**. List of private images and videos is displayed. To add images or videos to Gallery Vault, tap the plus sign (+) on the top right of Gallery Vault. This option will navigate you to the device gallery. Select the items and then tap the check mark (✓) to add them to Gallery Vault. If you want to add new images using the Camera option, tap the **Camera** icon on the top right of Gallery Vault.

**Note:**

If you want to restore, delete, and share images in Gallery Vault, give a long tap on an image to display three options: Restore, Delete, and Share. If you tap on multiple images, only two options are displayed: Restore and Delete. In case you want to restore and delete the videos in Gallery Vault, give a long tap on a video to display two options: Restore and Delete.

Add Images & Videos to Vault

To add images and videos to Gallery Vault. All the images and videos, which are made private, will be stored in Gallery Vault. You can add images and videos to Gallery Vault from the third party applications. Select the item that you want to make private and tap the **Share** option to add to Gallery Vault. Select Gallery Vault from the share options displayed and then the item will be added to Gallery Vault. After adding images or videos to Vault, a hidden folder named .QH Vault is created in the device storage. Vault consists of all the private images and videos in the encrypted form.

**Note:**

- If you delete .QH vault, then the images and videos stored in Gallery Vault will be deleted. Ensure to check before you delete .QH vault.
- The images and videos present in an external SD card cannot be made private the devices with OS 4.4 version.
- To add and view images and videos to Vault on the devices with OS 6.0 and later versions, you must grant permissions.

To add images or videos to Gallery Vault, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **Vault**.
- iv. Enter PIN. The Vault screen is displayed.
- v. Tap **Add Images & Videos to Vault**. The device gallery, which contains images and videos appears.
- vi. Select the image, and then tap the check mark (✓) to add images or videos from the device gallery to Gallery Vault.

Intruders

This option helps to view all the intruder images. The images are captured when an unauthorized person tries to access Vault in your absence. In this gallery, you can store up to ten images. If there are more images, the old images will be replaced with the new images.

**Note:**

To view and capture intruder images to Vault on the devices with OS 6.0 and later versions, you must grant permissions.

Create Vault shortcut

To view and access Vault directly on the device Home screen. Tap **Create Vault shortcut** to create a vault shortcut on the device Home screen.

Create Secure Camera Shortcut

To use the secure camera, you can create a Secure Camera Shortcut on the device Home screen. This option helps you to click photos securely. The photo captured through this option will be directly added to Gallery Vault. Tap **Create Secure Camera Shortcut** to create a secure camera shortcut on the device Home screen.

Responsive Dashboard cards

The following are Dashboard responsive cards of the Vault option

- Dashboard responsive card is displayed only when an intruder image is captured. This card displays five latest intruder images that were captured.
- A Vault promotional card is displayed after 8 days of registration to know about Vault and how to configure it.

Block Numbers

The **Block Numbers** option helps you to block unwanted calls and messages. With this option, you can easily block unwanted calls from both local and all unknown international numbers. You can also block messages from unwanted local numbers. This option blocks all commercial calls and messages if required. You can also block a number of a particular series or messages by adding keywords.

**Note:**

-
- SMS blocking is not supported on the devices with OS 4.4 and later versions.
 - Block Numbers is turned OFF by default on the devices with OS 6.0 and later versions. To access all the features of Block Numbers on the devices with OS 6.0 and later versions, you must grant permissions.
-

To configure the options of Block Numbers, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Privacy**, and then tap **Block Numbers**. The Block Numbers screen is displayed.

4. Enable **Block Numbers** to configure other options.



Note:

It is mandatory to enable the Block Numbers option to configure the options.

The following options are available:

[Blocked List](#)

[Block a Custom Series](#)

[Block SMS with Keywords](#)

[Block Unknown International Calls](#)

[Alert on Call Rejection](#)

[Block WAP/ PUSH SMS](#)

[Register with DND](#)

Blocked List

This option helps to add the numbers to the block list to block all the calls and messages from a new number if required. You can also view the list of the numbers that you have blocked.

To add and view the blocked list, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **Block Numbers**. The Block Numbers screen is displayed.
- iv. Enable **Block Numbers**, and then tap **Blocked List** to add and view the blocked numbers. There are three ways to add new numbers to the blocked list. The ways include: From Phone Logs, From Contacts, and Enter a Number to Block. You can also view the blocked numbers list and add new numbers to the blocked list by tapping the plus sign (+).

You can block a new number using the following ways:

- From Phone Logs: You can block a number from phone logs. Select the check box against a call log, and then tap **Add**.
- From Contacts: You can block a number from the device contact list. Select the check box against a contact, and then tap **Add**.
- Enter a Number to Block: To block a number by entering manually. Enter the number, and then select block calls from this number, or block SMS from this number or both, and then tap **Add**.

**Note:**

Before you remove an unknown number from the blocked list, you can save the unknown number to your contact list. To add the unknown number to the contact list, tap the cross sign (x) to remove the number and then select the **Add Contact to Phonebook** check box to add the number to the device contacts list.

You can view the call and message history of the blocked numbers by tapping the number. An SMS from the blocked number can be forwarded, copied, deleted, and you can move the SMS to the Inbox if required. Select the SMS and perform the action as per your requirement.

Block a Custom Series

Blocks all the calls and messages from a series of numbers. You can add a number that starts with and ends with the particular series.

To add a new series, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **Block Numbers**. The Block Numbers screen is displayed. Enable **Block Numbers**, and then tap the **Block a Custom Series** option. The Block a Custom Series screen is displayed.
- iv. Select **Start with** or **End with** as required, and then enter the digits.
- v. Select the **Block calls from this Number** option or **Block SMS from this Number** option or both as required.
- vi. Tap **Add**. After adding a series, you can add new series by tapping the plus sign (+) on the top right of the Block a Custom Series screen.

**Note:**

- You cannot block Non-numeric senders.
- You must enter at least three digits to block the custom series.

Block SMS with Keywords

To block messages related to a particular keyword. Tap **Block SMS with Keywords**, enter the keyword, and then tap **Add**. All the message, which includes such keywords, will be blocked. This is helpful in blocking spams and other harmful messages. To remove the keyword, tap the cross sign (x), which is available next to the keyword. To add new keywords, tap the plus sign (+) on the top right of the Block SMS with Keywords screen.



Note:

Block SMS with Keywords is not supported on the devices with OS 4.4 and later versions

Block Unknown International Calls

To block all unknown international calls. Enable this option to block incoming calls from an International number that is not saved in the phonebook. Enable **Block Unknown International Calls** to block unknown international calls. To view the blocked international calls, go to the **Blocked List** option.

Alert on Call Rejection

Enable this option to get an alert when you reject a call thrice. If you reject an unknown call for three times, an alert is displayed for 20 seconds to add the rejected call to the blocked list.

Block WAP/PUSH SMS

Enable this option to block WAP/PUSH messages.



Note:

Block WAP/PUSH SMS is not supported on the devices with OS 4.4 and later versions.

Register with DND

To register the number with the National Do Not Call Directory (TRAI) to block commercial or telemarketing calls.

To register with DND, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **Block Numbers**. The Block Numbers screen is displayed.
- iv. Enable **Block Numbers**, and then tap **Register with DND**. The Register with DND screen is displayed.

Register with DND provides following ways to block the telemarketing calls and SMS:

- o Call to TRAI: To dial a call to TRAI. Tap Call to TRAI to register a complaint to TRAI through a phone call.
- o SMS to TRAI: Lets you send a message to TRAI to block or allow the telemarketing calls and SMS. The following are the options to send SMS to TRAI:
 - Block Telemarketing Calls & SMS: To block all commercial calls and messages.
 - Allow Telemarketing Calls & SMS: To unblock all the calls and SMS that are previously blocked. Your device will start receiving all the telemarketing calls and SMS.

- **Block Selective SMS & All Calls:** Lets you block all the calls, but in case of SMS, you can select categories to stop receiving SMS whenever required. Select the category, tap **Block**, and then tap **Report**.



Note:

In case you want to unblock any category, you must allow all the categories through the **Allow Telemarketing Calls & SMS** option.

- **Complaint To TRAI:** Allows you to report a number from which you receive unwanted calls or SMS even after registering the number with DND. You should report within three days span of receiving a call or message from that number.



Note:

- Track the DND service status on the number by entering this link on the address bar of the browser: <http://www.nccptrai.gov.in/nccpregistry/search.misc>
 - You can deregister your number later from the DND list if required.
 - This option is not available outside India.
-

Responsive Dashboard cards

The following are Dashboard responsive cards of the Vault option:

- Dashboard responsive card is displayed at 9 AM for every 7 days if the Spam SMS count reaches 10 or more. This card helps you to view and delete the Spam messages.
- A promotional responsive card is displayed after deleting the Spam messages, which shows the result of deletion of Spam messages and promotes the **Block SMS with keywords** feature.
- The Activate Call Block Dashboard responsive card is displayed on the devices with OS 6.0 and later versions to enable the Block Numbers option. This card is displayed after the registration of the Fonetastic application and after a week if the Block Numbers option is not enabled yet.

Privacy Advisor

The **Privacy Advisor** option helps you to detect the applications that collect your personal information such as user credentials, contacts, social security number, and passwords. You can monitor applications with various permissions such as Cost You Money, Access Your Personal Data, Access to Accounts, Capture Media, Track Your Location, Use Your Networks, Access Your Identity Info, and Request Device Admin. You can also add the applications to the trusted list as per your requirement.

To know about the applications that access the data, follow these steps:

1. Open **Fonetastic**.

2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Privacy**, and then tap **Privacy Advisor**. The Privacy Advisor screen is displayed.
4. Enable the **Privacy Advisor** option to know the apps that access the personal information.



Note:

If the Privacy Advisor option is disabled, all the permissions will also be disabled.

The following types of access permissions are available for applications:

- Cost You Money: Applications with this permission can make calls and send messages without your consent. Extra charges can be applied for making calls and sending SMS.
- Access Your Personal Data: Applications with this permission may access the Call logs, Contacts, SMS logs, Calendar events, and the Profile. Malicious Applications might read the confidential messages or delete them before you even receive them.
- Access to Accounts: Applications with this permission may request authentication credentials of your accounts. Such applications may add or remove accounts and delete your passwords.
- Capture Media: Applications with this permission may read, edit, share, and delete the pictures, audio, and video files.
- Track Your Location: Applications with this permission can track and update the device location to their servers, which may be harmful.
- Use Your Networks: Applications with this permission allow network usage in the background.
- Access Your Identity Info: Applications with this permission can share your phone's IMEI number, Phone number, Calendar, and Serial number of the phone to their server without your consent.
- Request Device Admin: Applications with this permission may get device admin privileges and manage the device. Such applications might be difficult to uninstall.

To view the permissions and related applications, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Privacy**, and then tap **Privacy Advisor**. The Privacy Advisor screen is displayed.
- iv. Enable the **Privacy Advisor** option to know the permissions that are accessed by the applications on the device.
- v. Tap the permission that you want to view. The applications that have the particular permission(s) are displayed.

- vi. Tap the application to view the other permissions it can access. All the permissions that application may access are displayed. You can view the other permissions that the application might access by tapping Other Permissions.
- vii. Tap the Trust option to add the application to the trusted apps list else tap Uninstall option to remove the application from the device if required.

To view the apps added to the trusted list, follow these steps:

- i. Tap the **Shield** icon on the top right of the Privacy Advisor screen. You can view the apps added to the trusted apps list.
- ii. Tap the application to view the other permissions it can access. All the permissions that the application may access are displayed.
- iii. Tap the **Don't trust** option to remove the application from the trusted apps list else tap the **Uninstall** option to remove the application from the device if required.

Responsive Dashboard cards

The following are Dashboard responsive cards of the Privacy Advisor option:

- Dashboard responsive card is displayed to turn ON the Privacy Advisor option if it is turned OFF for 15 days.
- Dashboard responsive card is displayed when you turn ON the Privacy Advisor option or when you install or update high risky apps on the device.

Secure

The **Secure** option includes four features: Antivirus, Anti-Theft, Block Websites, and Security Advisor. This option helps to check the possible threats present on the device. You can enhance the security settings to stop attempts to exploit vulnerabilities. You can track the device location when it is lost or theft. You can block harmful websites if required. You may also get notifications if insecure settings are turned ON.

To configure the Secure features, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Secure**. The Secure features are displayed.

The following are the features of the Secure option:

[Antivirus](#)

[Anti-Theft](#)

[Block Websites](#)

[Security Advisor](#)

Antivirus

The **Antivirus** option helps to scan the device and set security measures against possible vulnerabilities and privacy violation. Scanning of the device gives a clear idea about the security of the device. You can take appropriate actions to enhance the device security. You can view the list of threats detected during the scan. You can also view the application and file threats detected under separate categories.

To secure the device, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Secure**, and then tap **Antivirus**. The Antivirus screen is displayed.

The following options are available:

[Scan now](#)

[List of Threats](#)

[Schedule Scan](#)

[Background Scan](#)

[On Install App Scan](#)

[Scan from Cloud](#)

[Vulnerability Scan](#)

[Browsing & Phishing Protection](#)

Scan now

Lets you run a scan on the device. All the downloaded applications are scanned in this scan. You can uninstall or ignore the applications that are virus affected. All the downloaded applications are scanned in this scan.



Note:

- If Background Scan is turned OFF, then the Scan now option will run a full scan on the device.
- It is recommended to uninstall the threats detected after the scan.

To scan the device, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Secure**, and then tap **Antivirus**. The Antivirus screen is displayed.
- iv. Tap **Scan now** and the scanning will be initiated. The threats will be detected after the scan.

List of Threats

Displays the threats that were detected during the scan. List of Threats is categorized into four types: Unresolved, Resolved, Quarantined, and Vulnerabilities. The following are the list of threats:

[Unresolved](#)

[Resolved](#)

[Quarantined](#)

[Vulnerabilities](#)

Unresolved

Displays the list of unresolved harmful application threats detected during the scan. You can view the count of unresolved threats. You have to take an action to resolve the threats.

To resolve the threats, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Secure**, and then tap **Antivirus**. The Antivirus screen is displayed.
- iv. Tap **List of Threats**, and then tap **Unresolved**. The list of unresolved threats is displayed.
- v. Tap **Uninstall** to remove the application from the device, and then tap **Ok**.

Resolved

Displays the list of resolved applications. After you resolve the threats from Unresolved type list, the threats are displayed in the Resolved type list. You can clear the list by tapping the **Clear** option.

Quarantined

Displays the list of repaired files. You can restore and delete the files. This option also helps to delete the quarantined files automatically after selected number of days.

To restore the files, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Secure**, and then tap **Antivirus**. The Antivirus screen is displayed.
- iv. Tap **List of Threats**, and then tap **Quarantined**. The list of repaired files is displayed.
- v. Select the check box next to the files, and then tap **Restore**. To delete the files, tap **Delete**. Select to delete the Quarantined files after 7 days, 30 days, and 45 days.

Vulnerabilities

Displays the list of vulnerable apps and files detected during the scan. The app or file that has the highest vulnerability percentage will be listed at the top. You can trust and uninstall

the vulnerable apps. In case of vulnerable files, you can trust and delete. After you trust any particular app or file, it will be moved to the bottom of the list.

All the apps and files that detected during the scan are displayed as per the vulnerability severity. Depending on the issue severity, the application provides you with recommendations to take necessary action on it.

To perform actions on vulnerable apps and files, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Secure**, and then tap **Antivirus**. The Antivirus screen is displayed.
- iv. Tap **List of Threats**, and then tap **Vulnerabilities**. The list of vulnerable threats is displayed.
- v. Tap the **Trust** option to make the vulnerable app or file as trusted entity. If you want to uninstall any application, tap Uninstall. In case you want to remove files, tap **Delete** to remove the files from the device.

Schedule Scan

Schedule Scan helps you to plan a scan at a scheduled time and frequency. This helps you to scan the device at the defined schedule automatically.

To schedule a scan, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Secure**, and then tap **Antivirus**. The Antivirus screen is displayed.
- iv. Tap **Schedule Scan**. You can view all the planned scans if you have created any.
- v. To schedule a new scan, tap **Schedule New Scan**.
- vi. In the **Set Schedule Scan** section, set the time and frequency to start the scan automatically. Schedule Scan has four options to set the time and frequency: Scan while charging, Once a day, Once a week, and Once a month.
 - If you select **Scan while charging**, the device will be scanned once in 24 hours while the device is connected to the charger or charging for the first time in a day with the battery level at least 50% or more.
 - If you select **Once a day**, specify the time.
 - If you select **Once a week**, specify day and time. If you select Once a month, specify date and time.

Background Scan

To run a real-time scan on the device. This option is enabled by default to perform the background scan automatically on the device, whenever an application is downloaded or updated.

**Note:**

To run background scan on the devices with Android OS 6.0 and later versions, you must grant permission when you enable the Background Scan option.

On Install App Scan

To run scanning of newly installed application on the device. The On Install App Scan option helps to run a scan, whenever a new application is installed on the device.

Scan from Cloud

To run a cloud scan. This option helps you to scan through Cloud. Cloud scanning allows scanning of all the installed applications and .apk files available on the device storage. Enable this option to perform cloud scanning.

**Note:**

Ensure to check your Internet connectivity before performing cloud scanning.

Vulnerability Scan

To run a vulnerability scan on the device. Enable this option to perform the vulnerability scan on the device, whenever a scan is performed on the device.

Browsing & Phishing Protection

To block access to malicious and fraudulent websites. Enable this feature to activate the Browsing & Phishing Protection option. This option is supported on all the major browsers such as Chrome, Opera, Firefox, Apus, CM Security browser, etc. The Browsing & Phishing protection option is also supported on incognito or private modes of the browsers.

**Note:**

To avail of the Browsing & Phishing Protection option on multiple browsers for the devices with OS 4.0 and later versions, you must enable Accessibility Service for Fonetastic on the device.

Responsive Dashboard cards

The following are Dashboard responsive cards of the Antivirus option:

- Dashboard responsive card is displayed to remind you to scan the device if Background Scan is disabled.
- Dashboard responsive card is displayed to remind you to turn ON the Browsing & Phishing Protection option if it is turned OFF.

- Dashboard responsive card is displayed to inform you that the threats detected during background scan are quarantined.
- Dashboard responsive card is displayed if no action is taken on the detected application threats.
- Dashboard responsive card is displayed to inform you to enable Accessibility service for Fonetastic. Dashboard responsive card is displayed to show the result of the vulnerability scan.
- Dashboard responsive card is displayed to run your first scan on the device after activating the Fonetastic application.

Anti-Theft

The **Anti-Theft** option helps you to secure the phone in case the phone is lost or stolen. This feature lets you block the phone when the trusted SIM is changed or whenever the airplane mode is turned ON. An SMS will be sent to the recovery contacts when the SIM is changed. This option helps you to unlock the device if you forget the PIN. You can also capture intruder images when an unauthorized user attempts to enter an incorrect PIN to unlock the anti-theft block screen.

To configure the Anti-Theft settings, follow these steps:

1. Open Fonetastic.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Secure**, and then tap **Anti-Theft**. The Anti-Theft screen is displayed.

Access Anti-Theft through Fingerprint

If your device has Fingerprint sensor, you can use your fingerprint to access the Anti-theft feature. To access this feature through Fingerprint, at least one fingerprint must be configured. After five unsuccessful fingerprint scans, the Fonetastic application asks you to enter the PIN that you have configured.

You can also use the Fingerprint access to unlock the Antitheft Block screen.



Note:

- The Fingerprint option is supported only on the devices with Fingerprint sensor.
- In case of the Anti-Theft block screen, intruder images are captured after two unsuccessful Fingerprint attempts.

The following options are available:

[Anti-Theft](#)

[Phone Tracker](#)

[Log on to RDM account to access your phone remotely](#)

Intruders[Block phone when the airplane mode is turned ON](#)[Block phone if a new SIM is inserted, to avoid intrusion](#)[Notify on SIM change](#)[Customize your Block Screen](#)[Recovery Contacts](#)[List of Trusted SIMs](#)[Remote Actions](#)

Anti-Theft

Enable the Anti-Theft option to configure the settings. If this feature is disabled, you cannot configure the settings.



Note:

The Anti-Theft option is turned OFF by default.

To enable the Anti-Theft option, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Secure**, and then tap **Anti-Theft**. The Anti-Theft screen is displayed.
- iv. Tap the **Anti-Theft** option to enable it. The Set PIN screen is displayed.
- v. Enter New PIN, Re-enter New PIN and then tap **Save**. If you have already set the PIN through the other options, the Recovery Contacts screen is displayed.
- vi. Tap **Add from Contacts** to add recovery contacts. You can set up to two recovery contacts. Select the contact from the device contacts or phonebook, and then tap **Add**.



Note:

After adding the recovery contacts on the devices with OS 6.0 and later versions, you must grant all the permissions to enable the Anti-Theft option.

- vii. Tap **Next**, and then tap **Done**. The Anti-Theft option is enabled.

Phone Tracker

To locate your phone if lost or stolen. This option simplifies the device tracking. Tapping the **Phone Tracker** option will navigate you to location settings, where you can enable the location settings and the Phone Tracker option. Disabling location settings will disable the Phone Tracker option also.

Log on to RDM account to access your phone remotely

You can log on to the RDM account with the provided link and access the device remotely. Tapping <https://mydevice.quickheal.com> will navigate you to the RDM portal in the browser.



Note:

After the Fonetastic application is activated on the device, an email to activate the RDM account is sent to your registered email ID.

Intruders

This option helps to view all the captured intruder images. The images are captured when an unauthorized person tries to access the device in your absence. You can store up to ten images. If there are more images, the old images will be replaced with the new images.

Block phone when the airplane mode is turned ON

Enable this feature to block the device as soon as the airplane mode of the device is turned ON. This ensures the security of the device if it is lost or stolen.

Block phone if a new SIM is inserted, to avoid intrusion

Enable this option to block the device as soon as the SIM is changed. This helps you to secure the device as it can be unblocked by an authentic PIN only.

Notify on SIM change

Enable this option to get a notification to the recovery contact numbers on SIM change. This helps you know the reason why the SIM has been changed and what action you need to take.

Customize your Block Screen

To customize the message that appears on the block screen. When the device is blocked, a message and the recovery contact numbers appear on the blocked device screen. A default message is already present on the block screen; however, you can edit the message if required.



Note:

Ensure that you have active recovery contact numbers so that you can track all the activities carried out on the device.

Recovery Contacts

You can add up to two recovery contacts with two numbers to each contact, which are displayed on the block screen. These contact numbers will receive messages whenever an SIM is changed or you forgot the PIN.

**Note:**

Ensure that you have saved the active recovery contact numbers

List of Trusted SIMs

You can create a list of trusted SIM cards. If you use multiple SIM cards and you frequently change the cards, you can enlist all the SIM cards. In this way, the device will not be blocked whenever you change an SIM card.

You may use multiple SIM cards because of network or business reasons. For example, if you travel to different states or geographical locations and you need to use local SIM cards for communication, you may use multiple SIM cards.

To add SIMs to the Trusted SIMs list, restart the phone with a new SIM and add the SIM to the Trusted SIMs list when prompted.

Remote Actions

To perform actions on the device remotely by sending commands. This helps you locate, trace, and control the device when it is lost or stolen. This might help you to get back the lost device. You can also block the device and wipe your personal data to secure the device.

You can perform following remote actions with this option:

- Trace phone remotely: To trace the geographical location of the lost device. To get the device location, send this command:
TRACE PIN (For example – TRACE XXXX)
- Block phone remotely: To block the device remotely if it is lost or stolen. It sends you the location of the device and captured images. To block the device, send this command:
BLOCK PIN (For example – BLOCK XXXX)
- Unblock phone remotely: To unblock the device in case the device is blocked by mistake or you got back your lost or stolen device and want to unblock it, send this command:
UNBLOCK PIN (For example – UNBLOCK XXXX)
- Wipe data remotely: To wipe the data from the lost device remotely. To wipe data, send this command:
WIPE PIN (For example – WIPE XXXX)
- Ring phone remotely: To locate the device by playing a ringtone on it if you think it is in the nearby surroundings. To ring the device, send this command:
RING PIN (For example – RING XXXX)
- Dial call remotely: To dial a call from the lost device silently to another mobile device. This helps you to listen to the possible conversation going near the lost device. To dial a call, send this command:

CALL PIN (For example – CALL XXXX)

- Pickup call remotely: To pick up a call on the lost or stolen device silently. This helps you listen to the possible conversation going near the lost device. To pick up a call, send this command:

PICKUP PIN (For example – PICKUP XXXX)



Note:

Pickup call remotely is not supported on devices with OS 5.0 and later versions.

- Capture image remotely: To capture images of the surrounding area near the lost device secretly and send them to your email ID. To capture images, send this command:

PHOTO PIN (For example – PHOTO XXXX)

- Record video remotely: To record video of one minute on the device silently and send it to your email ID. This helps in recording video of possible conversation going near the lost device. To record video, send this command:

VIDEO PIN (For example – VIDEO XXXX)

- Record audio remotely: To record audio of one minute on the device silently and send it to your email ID. This helps in recording possible conversation going near the lost device. To record audio, send this command:

AUDIO PIN (For example – AUDIO XXXX)

How to unblock your Anti-theft block screen?

The Anti-Theft option helps you to secure the phone in case the phone is lost or stolen. In this framework, the device may get blocked due to the various security reasons. Whenever the device gets blocked, you can unblock your screen with the PIN that you had set. In case you forgot the PIN, Fonetastic provides three options to unblock your phone; Get Temporary PIN, Gmail Authentication, and Remote Device Management.

- Get Temporary PIN: This option helps you to send a temporary PIN to the recovery contacts to reset your PIN.

To get a temporary PIN, follow these steps:

- Tap the **Unblock phone** option on the block screen. The Enter PIN screen is displayed.
- Tap **Forgot PIN?** incase you forgot the PIN. The Forgot PIN screen is displayed.
- Tap **Get Temporary PIN**. The Get Temporary PIN screen is displayed.
- Tap **Send**. A temporary PIN is sent to the recovery contact numbers that you have given during the registration.



Note:

Please be notified that carrier charges may apply to send a message.

- Google Authentication: This option helps you to unlock your screen by validating your Gmail account.

To validate your Gmail account, follow these steps:

- Tap the **Unblock phone** option on the block screen. The Enter PIN screen is displayed.
- Tap **Forgot PIN?** incase you forgot the PIN. The Forgot PIN screen is displayed. The three options to unlock your phone are displayed.
- Tap **Google Authentication**. The Google Authentication screen is displayed. Incase of no Internet connectivity, the Configure Internet screen is displayed.

To configure the internet, follow these steps:

- On the Configure Internet screen, enable Mobile to turn ON mobile date, else, enable Wi-Fi to turn ON Wi-Fi.
- If you want to configure the Wi-Fi settings, tap the **Wi-Fi** option. The Configure Wi-Fi screen is displayed.
- Enter **Network SSID**, select **Security** and then tap **Connect**. The Security options include Open, WEP, and WPA_WPA2_PSK. If you select WEP, and WPA_WPA2_PSK security options, then you must enter the password to connect to the Wi-Fi.
- After the internet is connected, check your email address, enter the password of your Gmail account and then tap **Login**.

- Remote Device Management: This option informs that you can reset your PIN through the RDM portal.

To reset your PIN through the RDM portal, follow these steps:

- Tap the **Unblock phone** option on the block screen. The Enter PIN screen is displayed.
- Tap **Forgot PIN?** incase you forgot the PIN. The Forgot PIN screen is displayed. The three options to unlock your phone are displayed.
- Tap **Remote Device Management**. The Remote Device Management screen is displayed. Log on to the RDM portal using the URL provided on the screen.



Note:

In case of no Internet connectivity, you must the configure internet to access the RDM portal. To know how to configure your internet, see [Configuring Internet](#)

Responsive Dashboard cards

The following are Dashboard responsive cards of Anti-Theft option:

- Dashboard responsive card is displayed after eight days of registration if the location settings of the device are turned OFF.

- Dashboard responsive card is displayed to turn ON the Anti-Theft option if turned OFF.

Block Websites

The **Block Websites** option helps you to make safe and secure browsing. It blocks infected and fraudulent websites. This prevents you from accessing unwanted websites that may harm your device or may steal the confidential information. You can also control the online activities of the children or other users of the mobile device.

To configure the Block Websites settings, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Secure**, and then tap **Block Websites**.
4. Enter New PIN, Re-enter New PIN and then tap **Save**. If you have already set the PIN through the other options, enter PIN, and then tap **Submit**. The Block Websites screen is displayed.



Note:

-
- You must set PIN to access this feature. If you have already set the PIN through the other options, enter PIN, and then tap **Submit**.
 - To do safe browsing on the devices with OS 6.0 and later versions, you must grant permissions.
-

Access Block Websites through Fingerprint

If your device has Fingerprint sensor, you can use your fingerprint to access the Block Websites feature. To access this feature through Fingerprint, at least one fingerprint must be configured. After five unsuccessful fingerprint scans, the Fonetastic application asks you to enter the PIN that you have configured.



Note:

The Fingerprint option is supported only on the devices with Fingerprint sensor.

The following options are available:

[Block Websites](#)

[Select Categories to Block](#)

[List of Excluded Websites](#)

[Reset](#)

Block Websites

To block websites based on the selected categories. You can also exclude some of the websites by adding the particular URLs to the list of excluded websites.

Tap to enable Block Websites for safe and secure browsing. This option is supported on all the major browsers such as Chrome, Opera, Firefox, Apus, CM Security browser, etc. The Block Websites option is also supported on incognito or private modes of the browsers. However, you must enable Accessibility Service for Fonetastic on your device.



Note:

To avail the Block Websites option on multiple browsers for the devices with OS 4.0 and later versions, you must enable Accessibility Service for Fonetastic on the device.

Select categories to block

To block the websites of selected category.

To select the categories, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Secure**, and then tap **Block Websites**.
- iv. Enter PIN. The Block Websites screen is displayed.
- v. Tap **Select categories to block**. It will display all the categories.
- vi. Select to block a website of the particular category.
- vii. Tap **Restore Default** to block default website categories.

List of Excluded Websites

To exclude a particular website from the blocked list. You can add the URL of the particular website that has to be excluded from the blocked category list. The excluded websites will be ignored during blocking.

To exclude websites, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Secure**, and then tap **Block Websites**.
- iv. Enter PIN. The Block Websites screen is displayed. Tap **List of Excluded Websites** to add a URL to the list.
- v. Tap the plus sign (+) given at the upper right of the List of the Excluded Websites screen. The Exclude Website pop-up is displayed.
- vi. Type the URL that you want to exclude from blocking, and then tap Add. To remove the URL from the excluded websites, tap the cross sign (x), and then tap **Remove**.



Note:

These two options can be configured only when the Block Websites option is enabled.

Reset

To clean the web Security related local cache stored on the device. This option clears the web security cache containing details of categorization of URLs visited on the device.

To reset URL Cache, follow these steps:

- i. Open **Fonetastic**.
- ii. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
- iii. Tap **Secure**, and then tap **Block Websites**.
- iv. Enter PIN. The Block Websites screen is displayed.
- v. Tap **Reset** to clean URL Cache.

Responsive Dashboard card

Dashboard responsive card is displayed after registering the Fonetastic app to inform you to enable Accessibility service for Fonetastic and to enable the Block Websites feature from Dashboard.

Security Advisor

The **Security Advisor** option helps to enhance the mobile security. Enable Security Advisor to get an alert if the security settings on your device are low. You can check the possible vulnerabilities present on the device. You can enhance the security settings to stop attempts to exploit vulnerabilities. The Security Advisor option helps to connect to the secured Wi-Fi networks only. A notification will be sent to the device in case the device is connected to an open Wi-Fi network. Turn OFF the Wi-Fi option by tapping the notification.

Security Advisor settings are of two types: Risk Settings and Security Settings. Tap the **Security Advisor** option to enable it.

The following settings are available:

[Risk Settings](#)

[Secure Settings](#)

Risk Settings

The settings that are enabled for a long time and if there might be a chance of a possibility of vulnerabilities, then these insecure settings will be listed under Risk Settings.

Risk Settings include the Secure Now option available next to listed insecure settings. Turn the settings to OFF by tapping the **Secure Now** option. When you tap the **Secure Now** option, you will be redirected to the respective security features where you can configure them.



Note:

- To enable the Fonetastic Anti-Theft setting, which is listed under Risk Settings on the devices with OS 6.0 and later versions, you must grant all the required permissions.
- To enable the Fonetastic Background Scan setting, which is listed under Risk Settings on the devices with OS 6.0 and later versions, you must grant all the required permissions.

Secure Settings

The risk settings that are turned OFF will be listed under Secure Settings.



Note:

These two options can be configured only when the **Security Advisor** option is enabled.

You can configure the following settings on your phone to enhance the security:

Settings	Description
Accounts & Sync	The device receives data from synced accounts or sites that increases the risk of hacking and account misuse. It is advisable to turn this option to OFF when not required.
Bluetooth	Data transfer through Bluetooth might put the device and its data at risk. It is advisable to turn this option to OFF when not required.
Phone memory encryption	You can encrypt the data on the device. This ensures security by preventing unauthorized access to the data. It is advisable to turn this option to ON to secure your data from unauthorized access.  Note: The Device Memory Encryption setting is available only on supported OS.
Hotspot & Tethering	Data shared through Wi-Fi Hotspot, USB and Bluetooth Tethering is at risk to be hacked. To prevent data hacking, turn this option to OFF if not required.  Note: The Hotspot and Tethering setting are available only on supported OS and vendors.
Fonetastic Anti-Theft	Protects the device and its data. With this feature, you can trace, block, wipe data, dial a call, receive a call, capture image, record

Settings	Description
	audio and video if the device is lost. Turn this option to ON to protect from Theft.
Fonetastic Background Scan	Shields the device against various types of threats. Keep this option enabled for security. Turn this option to ON for security.
Screen Lock	If this option is disabled, the personal data may be at risk of misuse. Ensure that one of the screen lock options is set to safeguard the device data. Turn this option to ON to avoid misuse of data.
Unknown App Sources	If any application is installed from a source other than Google Play, then that application might pose a threat to your device. Therefore, it is advisable to turn this option to OFF.
USB Debugging	If USB debugging is enabled, the device is at risk of being hacked and the data can be misused. Turn this option to OFF for security.
Wi-Fi	Communicating through an open or unsecured Wi-Fi network can put the data at risk. It is advisable to connect Wi-Fi only on a secure network. Turn this option to OFF for security.

Settings

The **Settings** section helps you configure the various settings of Fonetastic and secures the device from unauthorized users. You can configure various settings as follows:

[Account Settings](#)

[App Settings](#)

[Help Center](#)

[About](#)

Account Settings

Account Settings help you to configure the settings related to the user account. Account settings include following settings:

[Set PIN](#)

[User Details](#)

Set PIN

The **Set PIN** option helps you to set the PIN. You must enter the correct PIN to access features of Fonetastic. After the PIN is set on your device, the name of option changes to Change PIN. The **Change PIN** option helps to change the PIN.

To set the PIN, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon, and then go to **Account Settings**.
4. Tap **Set PIN**.
5. Enter New PIN, Re-Enter new PIN, and then tap **Save**. You have set PIN.

To change the PIN, follow these steps:

1. Open **Fonetastic**.

2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon, and then go to **Account Settings**.
4. Tap **Change PIN**.
5. Enter Old PIN, New PIN, and Re-Enter New PIN.
6. Tap **Save**.

Responsive Dashboard card

The Set PIN Dashboard card is displayed after activating the Fonetastic application to configure new PIN. This PIN has to set to access the App Access, Vault, and Anti-Theft features.

User Details

The **User Details** option lets you edit the profile details. You can edit Username, Email ID, Country, and Mobile Number. To edit user details, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
4. Tap the **Settings** icon, and then go to Account Settings. Tap **User Details**.
5. Edit Username, Email ID, Country, and Mobile Number.



Note:

You can edit Username only once.

6. Tap **Save**.

Responsive Dashboard card

Dashboard responsive card is displayed on the fifth day of registration to update the user details such as Username, Email id, and contact number.

App Settings

App Settings allow you to configure the settings related to the application. App Settings include the following settings:

[Set Notifications](#)

[Uninstall Protection](#)

[Intruder image Capture](#)

[Intruder Gallery](#)

[Quick Settings on Status Bar](#)

[Floating Window](#)[One Tap Boost](#)[Application Statistics](#)[Manage through Web](#)[Create Web Account](#)[News](#)

Set Notifications

The **Set Notifications** option helps to display notifications of the status of the selected feature. The notifications are displayed in the device notification area.

To set notifications, follow these steps:

1. Open Fonetastic.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon, and then go to App Settings.
4. Tap Set Notifications.
5. Tap **Turn ON/OFF all Notifications**, and then select the **feature** to get the notifications of the selected feature.

Uninstall Protection

The **Uninstall Protection** option secures the Fonetastic application from being removed by any unauthorized user. It is recommended that you always keep this option enabled. In case the device is lost or stolen, no one can remove the application from the device. This will help you to connect with the device to communicate and track the device.

To enable Uninstall Protection, follow these steps:

1. Open Fonetastic.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon, and then go to **App Settings**.
4. Tap **Uninstall Protection** option to enable it.



Note:

You must set PIN to access this feature. If you have already set the PIN through the other options, enter PIN, and then tap **Submit**.

You are redirected to the Activate device administrator (ADA) screen. Read the terms and conditions on the ADA screen.

5. To proceed further, tap **Activate**.

Intruder Image Capture

The **Intruder Image Capture** option helps to detect if any unauthorized person has accessed your application, locked applications, Vault or tries to unblock the block screen by entering the incorrect PIN. If an incorrect PIN is entered two times to open your application, locked applications or Vault, an image of that user will be captured from the front camera of the device. However, if the device does not have a front camera, no image will be captured.

To enable the Intruder Image Capture option, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon, and then go to **App settings**.
4. Tap **Intruder Image Capture** to capture the intruder images.

Intruder Gallery

The **Intruder Gallery** option lets you view the intruder images. Intruder images are captured when any unauthorized user tries to access the device. If an incorrect PIN is entered two times to unlock the applications or unlock the device, an image of that user will be captured from the front camera of the device. Gallery consists of the intruder images.

To view Intruder Gallery, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon, and then go to **App settings**.
4. Enter PIN. All the intruder images are displayed.



Note:

- If your device has Fingerprint sensor, you can use your fingerprint access to view the intruder images.
- Intruder Gallery can store up to ten images.

Quick Setting on Status Bar

Enable the **Quick Settings on Status Bar** option to have a quick access to device settings options. This option includes the following: Fonetastic app, Optimize, Clean Cache, and Scan.

To enable Quick Settings on Status Bar, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon, and then go to **App settings**.

4. Tap to enable the Quick Settings on Status Bar option.

Clean Cache

To clean the cache manually. Clean Cache helps to remove the application cache, system cache, and browsing history.

To clean the device cache, follow these steps:

1. Open the **Fonetastic** quick setting notification.
2. Tap the **Clean Cache icon** on the notification. The Clean Cache screen is displayed and cleaning of cache memory will be initiated.



Note:

To clean the cache on the devices with OS 6.0, the user will be redirected to the device Settings screen to clean the cache manually.

Floating Window

The Floating Window option lets you quickly free up the memory. The Floating Window can be viewed on the Home and the Apps list screen. Tapping the Floating icon launches the floating window, which displays Switch ring and App ring along with the Status button.

- Status button: Displays the percentage of currently available RAM and tapping it will free up the RAM used by the apps. The color of the ring depends on the status of the device. There are three types of the speed statuses: Low, Ok, and Good.
 - If the RAM is low, then status ring color changes to red.
 - If the RAM is OK , then status ring color changes to orange.
 - If the RAM is good, then status ring color changes to green.



Note:

Enable the Accessibility Service option for Fonetastic to make Floating window work more effectively. Enabling the Floating window option will force stop the running downloaded applications to free up the memory and to improve the performance of the device.

- Switch ring: Lets you toggle options such as Wi-Fi, Bluetooth, Torch Light, Brightness, Sound, Battery, and Clean cache. Touch and hold the setting to redirect you to the particular the Settings screen on your device.
- App ring: Displays the running apps, and then tapping the application kills the selected application and boosts the speed of your device.

To enable Floating Window, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap **Settings**, and then go to **App settings**.

4. Tap **Floating Window** to enable it.

One Tap Boost

To create the Optimize shortcut on the device Home screen. This option helps you to boost the device performance with one tap. Tap **One Tap Boost** to create an Optimize shortcut on the device Home screen.



Note:

This option is turned OFF by default.

To enable One Tap Boost, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon, and then go to **App settings**.
4. Tap **One Tap Boost** to enable it.

Application Statistics

Fonetastic is installed and used on a vast range of devices, including mobiles and tablets. We strive to make our application more and more compatible with all the latest devices. To make our application more competent, we continuously carry out research on our features and applications. Hence, we collect statistics from various sources and one of the sources is the user community itself.

By enabling this option, you allow the app statistics to be shared with our server. However, clear this option if you do not want to share the phone statistics.

To enable Application Statistics, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon and then go to **App settings**.
4. Tap to enable the **Application Statistics** option.

Manage Through Web

To manage Fonetastic on the device through the Quick Heal RDM portal, it is important that you always enable the **Manage Through Web** option. This option is turned ON by default. You can disable this option if you do not want to control the device through the RDM portal or the device. To enable Manage Through Web, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.

3. Tap the **Settings** icon, and then go to **App settings**.
4. Tap the Manage Through Web option.

Create Web Account

To create the account on the Quick Heal RDM portal. This option is enabled only if the Manage Through Web option is enabled.

To create web account, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon, and then go to **App settings**.
4. Enable **Manage Through Web**, and then tap **Create Web Account**. You will be navigated to the Quick Heal RDM portal.

News

The **News** option shows the news related to virus threats, new malware, or any warnings related to digital security. Fonetastic sends the news to you regularly. Latest ten messages are displayed in this section.

Help Center

Fonetastic provides various methods to help you in using the app and resolve the issues. You can view Online Help, read FAQs, and check our contact numbers. Help Center includes the following options:

[Help](#)

[FAQs](#)

[Contact us](#)

Help

The online help of Fonetastic is available on the device after you install Fonetastic. To know about the features and to configure them, you can access the Help. Tap **Help**, you will be able to view the Help file.

FAQs

The FAQs option includes answers to the frequently asked questions (FAQ) related to Fonetastic. To see FAQs, tap **FAQs** and you will be redirected to our website.

Contact Us

You can contact us in the following ways:

[Live chat](#)

[Submit query](#)

[India contact support](#)

[Enable share logs](#)

[Share logs](#)

Live chat

To get spot online technical support or answers to the issues by speaking with our technical experts. Tap **Live Chat** to get live support.

Submit query

To submit a ticket to the experts to resolve any issue.

To submit a query, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon.
4. In the Help center section, tap **Contact Us**, and then tap **Submit Query**.
5. Enter the details and select the **I have read important instructions** check box.
6. Tap **Submit**.

India contact support

You can call us at the following numbers: +91 - 92722 33000 between 09:30 AM to 09:30 PM IST (India Standard Time) between Monday to Saturday.

Enable Share logs

Logs include activity logs and information about the detected threats. This option allows you to share logs. To make this option visible, tap the **Contact Us** option 5-7 times.

Share logs

In case of any issue, you can share the logs through the available options.



Note:

Turn ON the **Enable Share Logs** option to share logs.

About

The **About** option provides you the product details. About includes the following options:

[About product](#)

[Uninstall Fonetastic app](#)

How to use?

About Product

This section provides information on license details, product details, and other information.

To get product details, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon.
4. In the About section, tap **About Product**. The Virus Database, Build Version, License Information, and Liable Validity period are displayed.
5. To update the Virus database, tap **Update**.
6. Tap **Renew** to renew the license. The Renew License screen is displayed.
7. Tap **Extend** to increase the license validity free for two months. You can extend the validity by referring the Fonetastic app to the friends. This button is visible only for one attempt.

Uninstall Fonetastic App

Removing Fonetastic from the device leaves the device insecure to virus threats. However, in case you change the device or you need to format the device, you may need to uninstall Fonetastic.

To uninstall Fonetastic, follow these steps:

1. Open **Fonetastic**.
2. Tap the arrow given at the bottom of the Home screen. Dashboard is displayed.
3. Tap the **Settings** icon.
4. In the About section, tap **Uninstall Fonetastic App**. A confirmation screen appears.
5. Tap Continue.
6. Type PIN for authentication, if PIN is not set, the app will directly start the license deactivation process.

First, your license is deactivated and then you are asked to confirm for uninstallation. In case you cancel uninstallation, the product will be deactivated, but will not be removed from the device. After deactivation, you cannot access the Fonetastic application. To access the Fonetastic application, you must activate it again.

How to use?

This section gives you a brief demo on how to use the Fonetastic application.

We have covered the basics in this section for better understanding of the application.

Index

About	75	Clear Browser history	26
About Product.....	75	Configure Battery Saving Mode	24
product key, license expiry date.....	75	Contact US.....	75
Access Anti-Theft through Fingerprint.....	56	Contacts Vault	40
Access to Accounts	50	Cost you Money	50
Account Settings	68	Create Secure Camera Shortcut	45
Activating Quick Heal RDM	6	Create Vault shortcut	45
Add Images & Videos to Vault	44	Custom Plan	35
Adding a device to Quick Heal RDM	8, 11	Customize the block screen.....	58
Alert on Call Rejection	48	Data Usage	32
Android screen resolutions.....	2	Delete Data from Cloud.....	28
Android Versions	2	Delete Personal Data.....	30
Anti-Theft.....	56, 57	Dial Call Remotely	60
Antivirus.....	52	Document Vault	42
App Access	37	Downloading Fonetastic.....	2
App Settings.....	69	Enable Share Logs.....	75
Application Statistics.....	73	Enter a number to block.....	46
Auto Backup to cloud.....	27	Enter Number.....	42
Auto Battery Saving Mode	24	FAQs	74
Auto Cleaning.....	26	Floating Window	72
Auto Optimize	20	Fonetastic	1
Background Scan.....	55	Format phone.....	21
Backup Personal data to Cloud	27	From Call Logs	41
Battery	22	From Contacts	41
Block a Custom Series	47	Gallery Vault.....	43
Block all International calls	48	Help	74
Block Message from keywords	47	Help Center	74
Block Number	45	How to unlock your Anti-theft block screen?.....	60
Block phone if a new SIM is inserted, to avoid intrusion ..	58	How to use	76
Block Phone when Airplane mode is turned on.....	58	India Contact Support	75
Block WAP/PUSH SMS	48	Installing Fonetastic	3
Block Websites.....	63	Intruder gallery.....	71
Blocked List	46	Intruder Image Capture.....	71
Browsing and Phishing.....	55	List of Excluded Websites.....	64
Buy more Space on cloud	29	List of Threats.....	53
Call to TRAI.....	48	List of trusted SIMs.....	59
Capture Image Remotely	60	List of Uninstalled Apps.....	20
Capture Media	50	Live Chat.....	75
Change PIN.....	68		
Clean Cache	72		

Lock Phone Remotely	59
Manage Through Web	
manage device through Quick Heal RDM	8
Monthly Plan.....	34
Move Data from Internal Storage to SD card.....	29
Move Data from SD Card to Internal Storage	30
News	74
Notify on SIM change.....	58
One Tap Boost	73
Optimize	18
Optimize Device	
save power, speed up device, manage network connections	18, 36
Optimize Now	19
Personal Data.....	50
Phone Tracker.....	58
Pickup Call Remotely	60
Prerequisites.....	2
Privacy	36
Privacy Advisor.....	49
Product Key	
inside box, email id.....	2
Quarantined.....	53
Quick Heal RDM	
creating account, adding device	8
Quick Setting on Status Bar	71
RAM used by installed Apps	20
Reactivating Fonetastic.....	11
Record Audio Remotely	60
Record Video Remotely	60
Register Product	
through Internet and SMS	4
Register with DND.....	48
Registering	
licensed version, free trial	4
Registering Fonetastic.....	4
Registering licensed version	4
Remote Actions.....	59
Renewal of Fonetastic.....	12
Request Device Admin.....	50
Resolved	53
Responsive Dashboard card.....	36
Restore Data from Cloud.....	28
Ring Phone Remotely	60
Risk Settings	65
Scan from Cloud	55
Scan Now.....	52
Schedule Scan.....	54
Scramble Keyboard	38
Secure.....	51
Secure Settings.....	66
Security Advisor.....	65
Select categories to Block.....	64
Set Data Plan	33
Set Notifications	70
Settings.....	68
Share Logs	75
Show Charging Screen.....	22
Show prompt to lock newly installed apps.....	38
Signing up with Quick Heal RDM	9
Signing up with Quick Heal RDM using Google account	8, 10
SMS to TRAI	48
Spam messages	49
Speed.....	18
Storage	25
Submit Query	75
Summary	19, 26, 33
Supported Android	
versions, screen resolutions.....	2
System requirements	2
Trace phone remotely	59
Track your Location.....	50
Uninstall Fonetastic.....	76
Uninstall Protection.....	70
Uninstallation Protection	
Activate device administrator	70
Unresolved	53
Use your Networks.....	50
User Details	69
Vault	39
View Intruder images	58
View Intruder Images	39, 44
Vulnerability Scan.....	55
Wipe Data Remotely	59