

## **Quick Heal Total Security Multi-Device for Mac End-User License Agreement**

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### **TRIAL RUN LICENSE**

Term:

This trial run license of Quick Heal's software is only for a limited period of (hereinafter referred to as "the said period") from the date of activation of Quick Heal's software. An intimation will be given to you that the said period of the trial run software is about to expire.

### **Evaluation and Registration:**

You are hereby licensed to use this temporary, non-transferable, non-exclusive, non-sub licensable software, for evaluating for permanent license, without charge for the said period as mentioned on CD or website from where this installer is obtained. If you want to use this software after the evaluation period, you will have to purchase the license for the same. Use of this software beyond the said period is in violation of Indian and international copyright laws.

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**You cannot:**

- Sublicense, rent or lease any portion of the software.
- Debug, decompile, disassemble, modify, translate and reverse engineer the software.
- Try making an attempt to reveal/discover the source code of the software.
- Use for unlicensed and illegal purpose.

**MANDATORY ACTIVATION:**

Quick Heal warns you that in the process of installation of the software, the other security products/software installed on your computer may uninstall or disable if the same are not compatible with Quick Heal's software. You must activate the Product through the Internet as activation of this software is mandatory.

**THIRD PARTY WEBSITE LINKS:**

At some point the software product includes links to third party sites; you may link to such third party websites as the user of this software. The third party sites are not under the control of Quick Heal and Quick Heal is not responsible for the contents of any third party website, any links contained in the third party websites. Quick Heal is providing these links to third party websites to you only as a convenience and is not responsible for any kind of loss/ damage arising out of it.

## **SUPPORT:**

Quick Heal offers support features during usage of this software i.e., Live Chat with technical support team and/ or the technical support team may, at your discretion, take remote computer access. The availing of this support will be solely at your discretion and you are solely responsible to take back up of the existing data/software/programs in your computer before availing such a support. Quick Heal will not be held responsible for any loss of data, any kind of direct/ indirect/ consequential loss or damage to data/ property arising during this entire process. If at any point of time the Technical Support team is of the opinion that it is beyond their scope, it will be the sole discretion of Quick Heal to suspend, cease, terminate or refuse such support as Quick Heal does not claim any warranty and/or guarantee of any kind in providing the support feature.

## **EMAIL/ELECTRONIC COMMUNICATION:**

Once you register the software by activating the software product, Quick Heal may communicate with you on the contact information submitted during the registration process through email or other electronic communication device like telephone or a cell phone. The communication can be for the purpose of product renewal or product verification for your convenience.

## **QUICK HEAL STATUS UPDATE:**

Upon every update of licensed copy, Quick Heal Total Security Update module will send current product status information to Quick Heal Internet Center. The information that will be sent to the Internet Center includes the Quick Heal protection health status like, which monitoring service is in what state in the system. The information collected does not contain any files or personal data. The information will be used to provide quick and better technical support for legitimate customers.

## **COLLECTION OF INFORMATION:**

Quick Heal's software may collect the following information which may / may not contain any personally identifiable information either with or without your discretion/permission, solely for statistical purpose or enhancing and evaluating the ability, effectiveness and performance of Quick Heal's product in identifying and/or detecting the malicious behavioral pattern, inherently fraudulent websites and other Internet security threats/ risks. This information will not be correlated with any personally identifiable information and shall include, but not limited to:

- Any type of Executable files which the Quick Heal's software may identify

having a potentially malware behavioral pattern.

- Any type of information relating to the status of the software that whether there occurred any error while installing the software or the installation was successful.
- Any type of URLs of websites visited that the Quick Heal's software deems inherently and potentially fraudulent.
- Any type of information that Quick Heal's software deems potentially fraudulent, posing security risks/ threats.
- Any type of information for identifying the Media Access Control (MAC) address of the Computer on which the Quick Heal's Software has been installed.
- Any type of information for identifying the Internet Protocol (IP) Address and information required for effective license administration and enhancing product functionality and usability.
- You admit that the information/data as collected above can be used for analyzing, preventing and detecting the potential internet security risks, publishing any type of data/ reports/ presentations on the trends collected, sharing the data to create awareness with any organizations, vendors.

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